Freedom of Information Request

Reference Number: EPUT.FOI.18.691
Date Received: 03 August 2018

*Note to Applicant: As of 1 April 2017, North Essex Partnership University NHS Foundation Trust (NEP) and South Essex Partnership University NHS Foundation Trust (SEPT) merged to form one new organisation known as Essex Partnership University NHS Foundation Trust (EPUT).

Information Requested:

1. What is the total number of employees in your organisation?
   4989

2. What is the total annual revenue for your organisation?
   Please see the Trust’s annual accounts at the following address -
   https://eput.nhs.uk/about-us/reports-accounts/

3. What is the total (average number of sub-contractors (non Payroll based service providers) utilised by your organisation p.a. (if this data is available)?
   Sub-contractors named in Contracts as delivering services with the Trust is 18

4. Who is your Head of Finance, email and title?
   Mark Madden, Chief Finance Officer, mark.madden@nhs.net

5. Who is your Head of Procurement, email and title?
   Mark Madden, Chief Finance Officer, mark.madden@nhs.net

6. Who is your Head of HR, email and title?
   Nigel Leonard, Executive Director of Corporate Governance & Strategy,
   nigelleonard@nhs.net

7. Who is your Head of Payroll, email and title?
   This is outsourced to two separate payroll providers - SERCO and University Hospitals Birmingham
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Information Requested:

1. Which software applications (and versions) are you running for:
   a. Finance/ERP?
      Advanced eFinancials
   b. Procurement?
      Advanced eProcurement
   c. HR?
      Allocate
   d. Payroll?
      IBM/ESR
   e. CRM?
      No CRM system exists within IT

2. How many users of the above systems are you licensed for?
   eFin is 70 concurrent Users, eproc is a site licence so we are unlimited

3. Are any of the above applications Cloud based? If so, which?
   Allocate is cloud based

4. When was your last Finance / ERP application upgrade?
   eFin 5 upgrade October 2017

5. Do you have an application support partner for any of the above applications, if so who?
   Advanced

6. How much do you pay annually for Finance/ERP/HR/Payroll software licence support?
   Annual Cost for 18/19 is £77,349.17 + VAT

7. How much do you pay annually for application Support & Maintenance and when does it renew?
   Contract expires March 2019 – Annual cost for 18/19 is £68,921.12 + VAT
8. Do you work with off-shore partners? If so, who?
   No

9. Do you work with Systems Integration partners, if so, who?
   The Trust works with Tiani for HiE/ iHE capability and uses Mirth for system level integration