

Freedom of Information Request

Reference Number: EPUT.FOI.18.756
Date Received: 12 September 2018

***Note to Applicant:** As of 1 April 2017, North Essex Partnership University NHS Foundation Trust (NEP) and South Essex Partnership University NHS Foundation Trust (SEPT) merged to form one new organisation known as Essex Partnership University NHS Foundation Trust (EPUT).

Information Requested:

1. Find out how many services of wheelchairs AJM carried out in the final six weeks they had the contract with the NHS. They have multiple contracts with the NHS and so this is specific to this part of Essex (Rayleigh)

The approved repairer for EPUT Wheelchair Service East is contracted to cover the geographical area of Essex in relation to Southend Clinical Commissioning Group and Castle Point and Rochford Clinical Commissioning Group. It is not possible to breakdown the data from the report of the approved repairer between these CCG's therefore the information provided in the response is for the whole area.

For the purpose of this response, we are taking 'services' to mean Planned Preventative Maintenance (PPM)

From the period of 29.05.18 to 30.06.18, 11 PPM's were carried out.

2. How many of those services were listed as "no action required".
There is 1 PPM listed as no action required.
3. How many repairs were not carried out by AJM healthcare in the final six weeks they had the contract with the NHS.
AJM reported that 102 repairs were carried out in the period and there was no indication in their report that they were unable to complete any by the end of the contract.
4. How long DGT Serviced Ltd, the new provider, will take to deal with any backlog in work.
It has been reported by DGT that any backlog has been dealt with by 1st August.