

# Freedom of Information Request

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Reference Number: EPUT.FOI.18.760  
Date Received: 18 September 2018

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**\*Note to Applicant:** As of 1 April 2017, North Essex Partnership University NHS Foundation Trust (NEP) and South Essex Partnership University NHS Foundation Trust (SEPT) merged to form one new organisation known as Essex Partnership University NHS Foundation Trust (EPUT).

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## Information Requested:

Regarding your usage of interpretation services, I would like to make the following requests under the Freedom of Information Act:

1. From 1st January 2017 – 31st December 2017 how much did your Trust spend of interpreting services?  
£150-160k
2. Do you service interpreting requirements in-house or do you outsource to a third party company?  
The interpreting service is currently provided by a number of outsourced providers across the Trust.
3. If you use a third party to service interpreting requirement
  - a. What is the name of the organisation you outsource to?  
South Essex – The Big Word  
North Essex – Cintra, Tongue Tied, TIP
  - b. Is the interpreting services provision contracted under a OJUE/Framework or is the service provided off contract?  
South Essex – Off Framework  
North Essex – Locally sourced
  - c. If contracted what OJUE/Framework contract is the Trust accessing and when does the contract expire?  
South Essex – Crown Commercial Services expires 31st December 2018  
North Essex – Purchase orders
  - d. Please provide both dates if telephone and face to face interpreting are contracted separately  
Face to face and telephone interpreting are commissioned together
4. Who is the senior responsible officer for interpreting services at the Trust?  
None assigned