Freedom of Information Request

Reference Number: EPUT.FOI.19.1022
Date Received: 26 March 2019

Information Requested:

I am writing to you under the Freedom of Information Act (2000) to request the following information relevant to ICT strategy and expenditure for secure mobile working:

1. What is the number of Full Time Equivalent staff employed by the NHS Trust?
   4398.46 fte (this excludes staff on career breaks and external secondment)

2. How many mobile devices (e.g. smart phones / tablets) are owned / managed by the Trust?
   5533

3. Who is your mobile phone carrier/device provider?
   EE

4. Who is your preferred/incumbent reseller for software?
   TrustMarque, Bytes & Insight

5. What email Exchange server are you running? Is this on premise or Cloud hosted?
   NHS Mail - "cloud hosted"

6. What is your budget for mobile working? What is the split of this between hardware and software?
   There is no specific budget as it is part of business as usual.

   The Trust does not hold information of the split between hardware and software at this level. To determine this a manual trawl would be required which would exceed the time and cost limits, as set out in the Act. The Trust is therefore applying Section 12 of the Act (where cost of compliance exceeds appropriate limit)

7. Where are ICT purchasing decision taken / who are the key decision makers?
   Director of ITT

8. Who would be the best initial contact for mobile & ICT Projects?
   AD IT Strategy & Projects

9. What Mobile Device Management (MDM) solutions are you using? When is the renewal next due?
   Airwatch – Jan 2020

10. What mass communications / crisis communications tools are in use? When is the renewal next due?
    SnapComms – Feb 2020

11. Who do you currently use for penetration testing / ICT health checks? When vendor evaluations are next scheduled for?
    Dionach – no evaluation scheduled as NHS Digital preferred supplier
12. What files-sharing solutions / collaboration tools are in use? When are these next due for evaluation?
   WebEx – no evaluation planned

13. What other IM solutions are in use (e.g. WhatsApp / BBMe/ Skype for Business)? When are these next due for evaluation?
   Skype for Business as part of NHS Mail – No evaluation scheduled

14. What mobile endpoint solution is currently in use? When is this next due for evaluation?
   Airwatch – No evaluation planned

Applied Exemption:

Section 12 (Exemption where cost of compliance exceeds appropriate limit):

(1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

(2) Subsection (1) does not exempt the public authority from its obligation to comply with paragraph (a) of section 1(1) unless the estimated cost of complying with that paragraph alone would exceed the appropriate limit.

(3) In subsections (1) and (2) “the appropriate limit” means such amount as may be prescribed, and different amounts may be prescribed in relation to different cases.

(4) The Secretary of State may by regulations provide that, in such circumstances as may be prescribed, where two or more requests for information are made to a public authority—
   (a) by one person, or
   (b) by different persons who appear to the public authority to be acting in concert or in pursuance of a campaign, the estimated cost of complying with any of the requests is to be taken to be the estimated total cost of complying with all of them.

(5) The Secretary of State may by regulations make provision for the purposes of this section as to the costs to be estimated and as to the manner in which they are to be estimated.