

Freedom of Information Request

Reference Number: EPUT.FOI.19.1098
Date Received: 31 May 2019

Information Requested:

Please can you provide financial information relating to the:

- total cost of interpreting services in the last 2 years and the number of requests made
- total cost of translation services in the last 2 years and the number of requests made
- total cost of BSL interpreting in the last 2 years and the number of requests made

The Trusts total expenditure for Interpreting, translation and BSL services is between £140,000 - £160,000 per annum; unfortunately it cannot be broken down by discipline.

The number of requests for interpreting services from January to December 2018 was 1,359. British Sign Language was 134 requests.

I would also be grateful if you could provide us with information that includes:

- Hourly cost of face to face interpreting services
- Cost per minute of telephone interpreting services
- Breakdown of the top 10 most popular languages

Costs:

The Trust believes that this information is of commercial interest and may prejudice either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act (Commercial Interests).*

The most popular languages:

Polish, Bengali, Romanian, Urdu, Russian, Turkish, Lithuanian, Cantonese, Punjabi

How many video interpreting sessions were made last year for all languages, including British Sign Language?

Data is not collected for video interpreting

Can you please provide details of your current provider(s) (company name, date contract was awarded)?

South Essex – The Big Word – March 2018, Crown Commercial Service Contract – contract expires 30th June 2019.

North Essex – Cintra, Tongue Tied, TIP – renewed via purchase orders which end 20th June 2019.

When are your current language service contracts with your incumbent(s) due to end?

There is a new contract starting 1st July 2019, with a new provider.

Please can you provide the name, job title, email address and contact number for the person(s) responsible

- for awarding any contracts relating to these services
- For managing the day to day running of the services

Contracts Team via 01375 364 505

*** Section 43: Commercial interests**

- (1) Information is exempt information if it constitutes a trade secret.
 - (2) Information is exempt information if its disclosure under this Act would, or would be likely to; prejudice the commercial interests of any person (including the public authority holding it).
 - (3) The duty to confirm or deny does not arise if, or to the extent that, compliance with section 1(1)(a) would, or would be likely to, prejudice the interests mentioned in subsection (2).
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Publication Scheme:

As part of the Freedom of Information Act all public organisations are required to proactively publish certain classes of information on a Publication Scheme. A publication scheme is a guide to the information that is held by the organisation. EPUT's Publication Scheme is located on its Website at the following link <https://eput.nhs.uk/publication-category/financial-statements-budgets-and-variance-reports/>