Information Requested:

1. Does your Trust/organisation permit clinicians to communicate about patients or other clinical matters (for example, a junior doctor discussing a patient with a consultant) using an instant messaging app (for example, WhatsApp, Forward, Siilo, Medicbleep, Skype for Business, Vocera, rainbow)?
   Currently – EPUT are piloting Forward with a view to rollout over the next few months

2. If yes, what is/are the names of the apps/devices?
   Forward

3. If applicable, do your clinicians use their personal devices, or those provided by your Trust/Trust/organisation for the purposes referenced in question 1(for example, the ASCOM ‘Myco 2’)?
   By Trust

4. If such devices are provided by your Trust/organisation for use by clinicians, what is the make and model of each device?
   Apple Devices iPhone 5s

5. If your Trust/organisation does not use any such app or device, please state whether your Trust/organisation is considering their use, stating which apps and/or devices are being considered.
   As above (1)

6. Please state whether your Trust/organisation has an instant messaging, or related policy.
   Under development

7. Please attach your Trust/organisation’s instant messaging, or related policy.
   N/A

8. Please state whether your Trust/organisation has carried out a Data Protection Impact Assessment (DPIA) for:
   a. Instant messaging generally for the purposes mentioned in question 1.
   b. Specific instant messaging apps/devices (each, if more than one) for the purposes mentioned in question 1.

   Part of implementation plan.
9. Please enclose the DPIAs referred to in question 8.
   N/A

10. If not included in your DPIA, please enclose your standard operating procedure and/or policies which specify how information is separated and, if necessary, extracted from the apps/devices where:

    a. A valid access request (e.g. patients, police etc.) is made for all patient information contained on the apps/devices.
    b. A valid access request is made for the personal data of a user of the apps/devices.

   N/A

11. Please state the number of reported incidents (categorised, if possible) concerning the devices/apps (each, if more than one).

    EPUT has had no reported incidents involving instant messaging.

Publication Scheme:

As part of the Freedom of Information Act all public organisations are required to proactively publish certain classes of information on a Publication Scheme. A publication scheme is a guide to the information that is held by the organisation. EPUT’s Publication Scheme is located on its Website at the following link [https://eput.nhs.uk](https://eput.nhs.uk)