Freedom of Information Request

Reference Number: EPUT.FOI.19.1185
Date Received: 2 August 2019

Information Requested:

1. Please provide details of the number of referrals received by the Trust for patients to physiotherapy service for the following financial years: i) 2016/17, ii) 2017/18 and iii) 2018/2019

   Please note that the Trust only provides this service in West Essex and therefore, the data supplied is reflective of West Essex Community Health Services only.

<table>
<thead>
<tr>
<th>Period</th>
<th>Apr</th>
<th>May</th>
<th>Jun</th>
<th>Jul</th>
<th>Aug</th>
<th>Sep</th>
<th>Oct</th>
<th>Nov</th>
<th>Dec</th>
<th>Jan</th>
<th>Feb</th>
<th>Mar</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>2016/17</td>
<td>1103</td>
<td>1307</td>
<td>1414</td>
<td>1297</td>
<td>1529</td>
<td>1611</td>
<td>1589</td>
<td>1545</td>
<td>1235</td>
<td>1277</td>
<td>1289</td>
<td>1598</td>
<td>16794</td>
</tr>
<tr>
<td>2017/18</td>
<td>1110</td>
<td>1356</td>
<td>1515</td>
<td>1312</td>
<td>1340</td>
<td>1328</td>
<td>1560</td>
<td>1469</td>
<td>1003</td>
<td>1259</td>
<td>1164</td>
<td>1228</td>
<td>15644</td>
</tr>
<tr>
<td>2018/19</td>
<td>1174</td>
<td>1341</td>
<td>1329</td>
<td>1136</td>
<td>1237</td>
<td>1321</td>
<td>1582</td>
<td>1286</td>
<td>1070</td>
<td>1424</td>
<td>1320</td>
<td>1347</td>
<td>15567</td>
</tr>
</tbody>
</table>

2. Please confirm or deny whether the Trust provides Musculoskeletal (MSK) services that include first contact physiotherapists in General Practice
   Yes, this service is provided

3. Please confirm or deny whether patients can self-refer to physiotherapy services within the MSK services provided by the Trust
   Yes, patients can self-refer

4. The amount of time taken between a referral (regardless of its source) to physiotherapist being made and the patient’s first appointment with the physiotherapist
   a) Please provide details of the average time taken for the following financial years: i) 2016/17, ii) 2017/18 and iii) 2018/2019

<table>
<thead>
<tr>
<th>Period</th>
<th>Average Weeks Waited</th>
</tr>
</thead>
<tbody>
<tr>
<td>2016/17</td>
<td>8.4</td>
</tr>
<tr>
<td>2017/18</td>
<td>8.33</td>
</tr>
<tr>
<td>2018/19</td>
<td>9.47</td>
</tr>
</tbody>
</table>
b) If this is not available, please confirm if another entity, and if so which, holds this information for patients in the locality.
   n/a

c) If this information is not held by you or another health body in your area, please confirm if referral to treatment times for physiotherapist appointments used to be recorded and if so, when did this cease to be measured?
   n/a

Publication Scheme:

As part of the Freedom of Information Act all public organisations are required to proactively publish certain classes of information on a Publication Scheme. A publication scheme is a guide to the information that is held by the organisation. EPUT’s Publication Scheme is located on its Website at the following link https://eput.nhs.uk
Freedom of Information Request

Reference Number: EPUT.FOI.19.1185
Date Received: 27 August 2019

Information Requested:

The amount of time taken between a referral (regardless of its source) physiotherapist being made and the patient’s first appointment with the physiotherapist

a) Please provide details of the average time taken for both routine and urgent cases for the following financial years: i) 2016/17, ii) 2017/18 and iii) 2018/2019

n/a

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Information Requested:

The amount of time taken between a referral (regardless of its source) physiotherapist being made and the patient’s first appointment with the physiotherapist

a) Please provide details of the average time taken for both routine and urgent cases for the following financial years:

   i) 2016/17  Urgent: 10 working days  Routine: 44 working days

   ii) 2017/18 Urgent: 10 working days  Routine: 43 working days

   iii) 2018/2019 Urgent: 10 working days  Routine: 49 working days

b) If this is not available, please confirm if another entity, and if so which, holds this information for patients in the locality.
   n/a

c) If this information is not held by you or another health body in your area, please confirm if referral to treatment times for physiotherapist appointments used to be recorded and if so, when did this cease to be measured?
   n/a

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