

## Freedom of Information Request

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**Reference Number:** EPUT.FOI.19.1268  
**Date Received:** 7 October 2019

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### Information Requested:

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These questions relate specifically to Information and Communication Technology (ICT) services which includes services relating to the support of

- Computer hardware and operating software
- Servers,
- PC's, laptops printers and mobile devices,
- Networks,
- Telephony
- Application support

1. Who provides your IT services (please also state if these services are in-sourced to an internal ICT team or outsourced to an external supplier)

In relation to supporting EPUT end users across services listed above, our IT Services are internally resourced. This support is underpinned by multiple contracts with external suppliers, but they do not provide ICT Support for end users as described above.

2. How many staff deliver the ICT services listed above?

There are around 70 staff providing ICT services

3. If your services are outsourced to an external supplier, when does the contract expire?

N/A

4. Do you have any services hosted in the cloud?

Yes

5. How many applications are supported by the IT service provider?

Around 100 applications

6. Which operating system do your PC's and laptops use (ie Windows 10 etc)?

Mixture of Windows 10 and Windows 7

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**Publication Scheme:**

As part of the Freedom of Information Act all public organisations are required to proactively publish certain classes of information on a Publication Scheme. A publication scheme is a guide to the information that is held by the organisation. EPUT's Publication Scheme is located on its Website at the following link

<https://eput.nhs.uk>