

Freedom of Information Request

Reference Number: [EPUT.FOI.19.995](#)

Date Received: [4 March 2019](#)

Information Requested:

Contract 1

1. Current Lines (Analogue, ISDN VOIP, SIP etc.) Provider- Please can you provide me with the name of the supplier for the contract.
[Please see attached spreadsheet](#)
2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
[Please see attached spreadsheet](#)
3. Fixed Line- Contract Duration- the number of years the contract is for each provider
[Please see attached spreadsheet](#)
4. Type of Lines- Please can you split the type of lines per each supplier? PTSN, Analogue, SIP
[Please see attached spreadsheet](#)
5. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines
[Please see attached spreadsheet](#)

Contract 2

6. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available please can you provide further insight into why?
[Please see attached spreadsheet](#)
7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.
[Please see attached spreadsheet](#)
8. Minutes Landline Monthly Spend- Monthly average spends for each provider. An estimate or average is acceptable.
[Please see attached spreadsheet](#)
9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.
[Please see attached spreadsheet](#)

10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.
[Please see attached spreadsheet](#)

Contract 3

11. Fixed Broadband Provider- Please can you provide me with the name of the supplier for the contract?
[Please see attached spreadsheet](#)
12. Fixed Broadband Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
[Please see attached spreadsheet](#)
13. Fixed Broadband Annual Average Spend- Annual average spends for each broadband provider. An estimate or average is acceptable.
[Please see attached spreadsheet](#)

Contract 4

14. WAN Provider- please provide me with the main supplier(s) if there is no information available please can you provide further insight into why?
[Please see attached spreadsheet](#)
15. WAN Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers
[Please see attached spreadsheet](#)
16. Contract Description: Please can you provide me with a brief description of the contract
[Please see attached spreadsheet](#)
17. The number of sites: Please state the number of sites the WAN covers. Approx. will do.
[Please see attached spreadsheet](#)
18. WAN Annual Average Spend- Annual average spends for each WAN provider. An estimate or average is acceptable.
[Please see attached spreadsheet](#)
19. If the following contract is in relation to N3 can you please provide me with details on when the Trust is planning to migrate to the HSCN contract?
[Please see attached spreadsheet](#)
20. Internal Contact: please can you send me there full contact details including contact number and email and job title for all the contract above.
[The Trust is unable to provide the information you have requested. This is because the Trust considers the staff names to be personal information which is exempt under Section 40 \(Personal Information\) of the Act.](#)

In addition Trust policy states that personal information will only be given for those staff with public facing roles:

- Public Interest Roles - those staff occupying positions of seniority with public profiles and responsibilities for major (policy) decisions and expenditure of public funds. (Freedom of Information Policy & Procedure: Section 3.3)

Applied Exemption:

Section 40 - Personal information

- (1) Any information to which a request for information relates is exempt information if it constitutes personal data of which the applicant is the data subject.
- (2) Any information to which a request for information relates is also exempt information if—
- it constitutes personal data which **[F1does]** not fall within subsection (1), and
 - [F2the first, second or third]** condition below is satisfied.

[F3(3A)] The first condition is that the disclosure of the information to a member of the public otherwise than under this Act—

- would contravene any of the data protection principles, or
- would do so if the exemptions in section 24(1) of the Data Protection Act 2018 (manual unstructured data held by public authorities) were disregarded.

(3B) The second condition is that the disclosure of the information to a member of the public otherwise than under this Act would contravene Article 21 of the GDPR (general processing: right to object to processing).]

[F4(4A)]The third condition is that—

- on a request under Article 15(1) of the GDPR (general processing: right of access by the data subject) for access to personal data, the information would be withheld in reliance on provision made by or under section 15, 16 or 26 of, or Schedule 2, 3 or 4 to, the Data Protection Act 2018, or
- on a request under section 45(1)(b) of that Act (law enforcement processing: right of access by the data subject), the information would be withheld in reliance on subsection (4) of that section.]

[F5(5A)] The duty to confirm or deny does not arise in relation to information which is (or if it were held by the public authority would be) exempt information by virtue of subsection (1).

- (5B) The duty to confirm or deny does not arise in relation to other information if or to the extent that any of the following applies—
- (a) giving a member of the public the confirmation or denial that would have to be given to comply with section 1(1)(a)—
 - (i) would (apart from this Act) contravene any of the data protection principles, or
 - (ii) would do so if the exemptions in section 24(1) of the Data Protection Act 2018 (manual unstructured data held by public authorities) were disregarded;
 - (b) giving a member of the public the confirmation or denial that would have to be given to comply with section 1(1)(a) would (apart from this Act) contravene Article 21 of the GDPR (general processing: right to object to processing);
 - (c) on a request under Article 15(1) of the GDPR (general processing: right of access by the data subject) for confirmation of whether personal data is being processed, the information would be withheld in reliance on a provision listed in subsection (4A)(a);
 - (d) on a request under section 45(1)(a) of the Data Protection Act 2018 (law enforcement processing: right of access by the data subject), the information would be withheld in reliance on subsection (4) of that section.]

F6(6)

F7(7) In this section—

“the data protection principles” means the principles set out in—

- (a) Article 5(1) of the GDPR, and
- (b) section 34(1) of the Data Protection Act 2018;

“data subject” has the same meaning as in the Data Protection Act 2018 (see section 3 of that Act);

“the GDPR”, “personal data”, “processing” and references to a provision of Chapter 2 of Part 2 of the Data Protection Act 2018 have the same meaning as in Parts 5 to 7 of that Act (see section 3(2), (4), (10), (11) and (14) of that Act).

- (8) In determining for the purposes of this section whether the lawfulness principle in Article 5(1)(a) of the GDPR would be contravened by the disclosure of information, Article 6(1) of the GDPR (lawfulness) is to be read as if the second sub-paragraph (disapplying the legitimate interests gateway in relation to public authorities) were omitted.]

Topic	Question	Supplier 1	Supplier 2	Supplier 3	Supplier 4
Contract 1	Name of supplier:	Daisy	BT	BT Featurenet	BT N3
	Total spend with supplier (on fixed line telephony) in a recent 12 month period:	Approx 12-16k	Approx £160-180K	Approx £40-55K	Approx £70-90K
	Number of ISDN30 bearers:	N/A	23	N/A	N/A
	Number of ISDN30 channels:	N/A	413	N/A	N/A
	Number of PSTN lines:	63	381	252 lines	348 Lines
	Number of SIP trunks:	N/A	2	N/A	N/A
	Number of SIP channels:	N/A	60	N/A	N/A
	Contract End Date:	Rolling contract	Rolling contract	Out of contract	Out of contract
What procurement route has been used for your fixed line contract:	East Of England Procurement Hub	East Of England Procurement Hub	Essex Wide Project back in 1998	Crown Commercial?	
Contract 2	Name of supplier:	Daisy	BT	BT Featurenet	BT N3
	Contract End Date:	Rolling contract	Rolling contract	Out of contract	Out of contract
	Minutes Landline Monthly Spend	Approx £150-225	Approx £10-14K	Approx £800-1200	Approx £4-6K
	Minutes Landlines Contract Duration				
	Number of Extensions	Same as contract 1	Same as contract 1	Same as contract 1	Same as contract 1
Contract 3	Name of supplier:	BT			
	Contract End Date:	Rolling contract			
	Annual Average Spend:	Approx £3.5K-6K			
Contract 4	Name of supplier:	BT N3			
	Contract Renewal Date	N/A			
	Contract Description	Data services			
	Number of Sites	56			
	WAN Annual Average Spend	Approx £9k-12k			
	Move to HSCN	by 31st March 2020			

Freedom of Information Request

Reference Number: [\(REVIEW\) EPUT.FOI.19.995](#)

Date Received: [02 May 2019](#)

Information Requested:

1. Can you please confirm that the spend information provided for minutes is only for the spend on calls?
[Yes](#)
2. What is the actual job title of the person responsible for these contracts?
[Associate Director of IT Business Operations](#)