

## Freedom of Information Request

Reference Number: EPUT.FOI.19.1246  
Date Received: 18 September 2019

### Information Requested:

**1. Does the Trust have one or more triage or short stay assessment wards?**

This is a ward where service users are admitted as an inpatient for the primary purpose of making an assessment about ongoing admission or further provision.

- Yes  
 No

If no to 1, please proceed to question 2 (p2). If yes, please answer the following questions:

- a) How many wards? 2
- b) What is the total number of beds across all the triage/assessment wards?

- c) What is the maximum length of stay allowed in any of these wards?

Days  Hours

**There is no maximum length of stay defined but we expect the assessment to be complete within 5 days and aim for 3 days.**

**2. Is there a Psychiatric Decision Unit (PDU) in your Trust?**

A PDU is a dedicated space (separate to an A&E department / psychiatric ward / psychiatric liaison team) in which assessment can be conducted and treatment plans developed for patients in mental health crisis who are accessing emergency services. People may typically stay for up to 24-48 hours in a PDU, which may be called a 'Clinical Decision Unit' or other in some areas.

Please only tell us about services called a PDU here. We will ask about crisis cafés and other forms of crisis care later in this survey.

- Yes  
 No

If no to 2, please proceed to questions 3-5 (p6). If yes, please answer the following questions:

- d) What is the name of the PDU?
- e) Why was the unit set up? Please check **any** that apply
- To reduce presentations at A&E
- To reduce A&E breaches

- To reduce inpatient admissions
- Other (please specify):
- f) What does the unit provide? Please choose **one** of the following answers:
  - Primarily assessment
  - Primarily therapeutic input
  - Mixture of assessment and therapeutic input
  - Other (please specify):
- g) Where is the unit located? Please choose **one** of the following answers:
  - Psychiatric hospital
  - Acute hospital
  - Emergency department
  - Other (please specify):
- h) Who can refer to the unit? Please check **any** that apply
  - Emergency department
  - Psychiatric liaison service
  - Crisis resolution and home treatment team
  - Street triage
  - Police
  - G.P.
  - Community mental health team
  - Third of voluntary sector services
  - Self-referral
  - Other (please specify):
- i) Is there the possibility of overnight stay?
  - Yes
  - No
- j) What is the accommodation on the unit like?  
Please choose **one** of the following answers:
  - i.
    - Single rooms
    - Partitioned area

ii.

Please choose **one** of the following answers:

- Beds
- Recliners
- No overnight accommodation
- Other (please specify):

k) How long is the maximum length of stay on the unit in the service specification?

       
 Days      Hours

l) What is the average, actual length of stay on the unit?

     Days            Hours

m) What is the capacity of the unit?

n) What is the average occupancy of the unit i.e. how many patients are usually on the unit at any one time?

o) Is the unit co-located with a Place of Safety?

- Yes
- No

p) Can service users be admitted under section?

- Yes
- No

q) Who staffs the unit?

Type of staff member	Y/N	Band	How many?
Mental health nurse			
Healthcare assistant			
Psychiatric liaison			
Psychiatrist			
Crisis recovery worker			
Occupational therapist			
Support worker			
Social worker			
Service manager			

Administrator			
Other [please specify]			

r) What is the staff cover for a **day** shift?

Type of staff member	Y/N	Band	How many?
Mental health nurse			
Healthcare assistant			
Psychiatric liaison			
Psychiatrist			
Crisis recovery worker			
Occupational therapist			
Support worker			
Social worker			
Service manager			
Administrator			
Other [please specify]			

s) What is the staff cover for a **night** shift?

Type of staff member	Y/N	Band	How many?
Mental health nurse			
Healthcare assistant			
Psychiatric liaison			
Psychiatrist			
Crisis recovery worker			
Occupational therapist			
Support worker			
Social worker			
Service manager			
Administrator			
Other [please specify]			

t) Is there any shared staffing between the unit and any other local crisis service?

- No
- Yes. Please state which team

u) Is there any joint management at team-level between the unit and any other local crisis service?

- No
- Yes. Please state which teams:

**3. Does the Trust have a hospital-based assessment service without overnight stay?**

- Yes. If so, please describe briefly:
- No

**4. Does the Trust have a community-based assessment service?**

✓ Yes. If so, please describe briefly: Community mental health teams (FRT),  
Crisis home treatment teams.

No

**5. Does the Trust have any of the following crisis services?** Please check **any**  
that apply

Crisis Houses

Acute Day Unit

Crisis Family Placements

Sanctuary or crisis café or crisis drop-in services

✓ **Street triage service**

None

Other (please specify):

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#### **Publication Scheme:**

As part of the Freedom of Information Act all public organisations are required to proactively publish certain classes of information on a Publication Scheme. A publication scheme is a guide to the information that is held by the organisation. EPUT's Publication Scheme is located on its Website at the following link <https://eput.nhs.uk>