

Freedom of Information Request

Reference Number: [EPUT.FOI.18.862](#)
Date Received: [26 November 2018](#)

Information Requested:

Please find attached spreadsheet with FOI questions.

Please type all responses within the spreadsheet.

Rostrering FOI

Please provide the info not on below if it is not possible to provide the info not requested due to the info not exceeding the cost of compliance
I'm not detailing in Section 12 please provide advice and assistance under the Section 16 obligations of the act as to how can I meet my request

Please provide information on the following rostering suppliers currently implemented at your organisation	Nursing and HCAs	Medical & Dental	AHPs	Scientific	Estates and Facilities	Admin & Clerical
Rostrering Supplier	Allocate Software	Allocate Software	Allocate Software	Allocate Software	Allocate Software	Allocate Software
Contract Start Date	26/05/2014	26/05/2014	26/05/2014	26/05/2014	26/05/2014	26/05/2014
Contract End Date	28/10/2021	28/10/2021	28/10/2021	28/10/2021	28/10/2021	28/10/2021
Annual Cost 17/18	The contracted cost forms part of a number of other systems and is not available broken down	The contracted cost forms part of a number of other systems and is not available broken down	The contracted cost forms part of a number of other systems and is not available broken down	The contracted cost forms part of a number of other systems and is not available broken down	The contracted cost forms part of a number of other systems and is not available broken down	The contracted cost forms part of a number of other systems and is not available broken down
What framework was used to procure the supplier?	N/A	N/A	N/A	N/A	N/A	N/A
What is the exit cost for leaving the framework the supplier was contracted from?	None	None	None	None	None	None
What percentage of workforce are rostered on the system?	Exact figures for staff types not known. Approximately 70-80% of total staff currently rostered	Exact figures for staff types not known. Approximately 70-80% of total staff currently rostered	Exact figures for staff types not known. Approximately 70-80% of total staff currently rostered	Exact figures for staff types not known. Approximately 70-80% of total staff currently rostered	Exact figures for staff types not known. Approximately 70-80% of total staff currently rostered	Exact figures for staff types not known. Approximately 70-80% of total staff currently rostered
Can staff self-roster on your platform?	No	No	No	No	No	No
What percentage of rostered shifts are self-rostered?	See Above	See Above	See Above	See Above	See Above	See Above
Is the rostering system hosted 1. On-premise 2. Supplier private cloud 3. Microsoft Azure 4. AWS (Amazon Web Services)	Currently on-premise and cloud hosted as we have 2 databases. Will be merged and all cloud hosted at some point in the future	Currently on-premise and cloud hosted as we have 2 databases. Will be merged and all cloud hosted at some point in the future	Currently on-premise and cloud hosted as we have 2 databases. Will be merged and all cloud hosted at some point in the future	Currently on-premise and cloud hosted as we have 2 databases. Will be merged and all cloud hosted at some point in the future	Currently on-premise and cloud hosted as we have 2 databases. Will be merged and all cloud hosted at some point in the future	Currently on-premise and cloud hosted as we have 2 databases. Will be merged and all cloud hosted at some point in the future
Does the rostering system have an open API?	Not Known, contact Allocate Software for technical system specifications	Not Known, contact Allocate Software for technical system specifications	Not Known, contact Allocate Software for technical system specifications	Not Known, contact Allocate Software for technical system specifications	Not Known, contact Allocate Software for technical system specifications	Not Known, contact Allocate Software for technical system specifications
If yes to the above question, is it a bi-directional (two-way) interface?	Not Known, contact Allocate Software for technical system specifications	Not Known, contact Allocate Software for technical system specifications	Not Known, contact Allocate Software for technical system specifications	Not Known, contact Allocate Software for technical system specifications	Not Known, contact Allocate Software for technical system specifications	Not Known, contact Allocate Software for technical system specifications
What other 3rd party systems does the rostering application currently integrate to?	We do not have any other 3rd party integration. Check with Allocate for further details of system functionality	We do not have any other 3rd party integration. Check with Allocate for further details of system functionality	We do not have any other 3rd party integration. Check with Allocate for further details of system functionality	We do not have any other 3rd party integration. Check with Allocate for further details of system functionality	We do not have any other 3rd party integration. Check with Allocate for further details of system functionality	We do not have any other 3rd party integration. Check with Allocate for further details of system functionality
Does the rostering system integrate to ESR?	Yes	Yes	Yes	Yes	Yes	Yes
Are APIs offered as part of the standard service/solution within your 3rd party provider or are these an additional fee?	If this refers to ESR integration, then No, it is inclusive in contract cost. Contact Allocate Software for further details.	If this refers to ESR integration, then No, it is inclusive in contract cost. Contact Allocate Software for further details.	If this refers to ESR integration, then No, it is inclusive in contract cost. Contact Allocate Software for further details.	If this refers to ESR integration, then No, it is inclusive in contract cost. Contact Allocate Software for further details.	If this refers to ESR integration, then No, it is inclusive in contract cost. Contact Allocate Software for further details.	If this refers to ESR integration, then No, it is inclusive in contract cost. Contact Allocate Software for further details.
If APIs are an additional cost, what is the annual cost for APIs from your rostering supplier?	Not Known, see above. Contact Allocate Software for further details.	Not Known, see above. Contact Allocate Software for further details.	Not Known, see above. Contact Allocate Software for further details.	Not Known, see above. Contact Allocate Software for further details.	Not Known, see above. Contact Allocate Software for further details.	Not Known, see above. Contact Allocate Software for further details.

Please answer the following questions on effect versus rostering/optimisation?	Response
Do you use a rostering management information tool to ensure you are rostering effectively?	Yes
If yes, who is the supplier?	Allocate Software
What is the contract start date?	Included in main contract
What is the contract end date?	Included in main contract
What is the annual cost 17/18 for this service?	See above