Reference Number: EPUT.FOI.20.1380
Date Received: 3rd January 2020

Information Requested:

I would like to request information under the Freedom of Information Act in respect of the provision of Soft Facilities Management Services at your Trust.

The services I am interested in are cleaning, portering, patient catering, staff/visitor catering and security.

For each of the above services, please could you confirm the following:

1. Whether the service is outsourced or provided in-house?
   - Cleaning: In-house
   - Portering: In-house
   - Patient Catering: In-house
   - Staff/visitor catering: In-house
   - Security: Contracted out

2. If outsourced, which organisation provides the service?
   - Croma Vigilant

3. If outsourced, the contract start date and contract end date?
   - Start date: 01/12/2016
   - End date: 31/03/2020

4. If outsourced, the planned start date for commencing any re-tender process?
   - Planned for February 2020

5. The annual expenditure on the service?
   - The Trust believes that this information is publicly available on the Trust website and therefore is applying a Section 21 exemption of the Act (Information accessible to applicant by other means):

6. Please could you also confirm the contact details including name, job title and email address for the relevant officer in the Trust (e.g. Director of Estates and Facilities) who has responsibility for each service?
   - Richard Chilcott – Director of Estates and Facilities
   - richard.chilcott@nhs.net

Section 21: Information accessible to applicant by other means.

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.
(2) For the purposes of subsection (1)—
(a) information may be reasonably accessible to the applicant even though it is accessible only on payment, and
(b) information is to be taken to be reasonably accessible to the applicant if it is information which the public authority or any other person is obliged by or under any enactment to communicate (otherwise than by making the information available for inspection) to members of the public on request, whether free of charge or on payment.
(3) For the purposes of subsection (1), information which is held by a public authority and does not fall within subsection (2)(b) is not to be regarded as reasonably accessible to the applicant merely because the information is available from the public authority itself on request, unless the information is made available in accordance with the authority’s publication scheme and any payment required is specified in, or determined in accordance with, the scheme.

Publication Scheme:

As part of the Freedom of Information Act all public organisations are required to proactively publish certain classes of information on a Publication Scheme. A publication scheme is a guide to the information that is held by the organisation. EPUT’s Publication Scheme is located on its Website at the following link
https://eput.nhs.uk