

Freedom of Information Request

Reference Number: [EPUT.FOI.20.1463](#)  
Date Received: [19 February 2020](#)

Information Requested:

Please answer the below questions in relation to your organisations staff bank utilisation for each staffing group	Medical & Dental	Allied Health Professionals (AHPs)	Nursing & Midwifery	Non-Medical Non-Clinical (including admin and estates)
1a. Does your organisation have staff bank? (an entity of staff managed by either the organisation or a third-party, who are temporarily contracted to take on shifts)	No	Yes	Yes	Yes
1b. If yes, what type of bank is in place: i) Internal bank supported by third-party technology ii) Managed bank iii) Outsourced bank iv) In-house (no third-party involved, possibly managed on Excel)	N/A	Internal bank supported by third-party technology	Internal bank supported by third-party technology	Internal bank supported by third-party technology
2a. What is the monthly average number of workers (headcount) on the bank in the last 12 months?	N/A	38	829	338
2b. What is the monthly average utilisation rate for your bank in the last 12 months? (calculated based on the % of vacant shifts filled by bank workers)	N/A	42.37%	75.74%	74.65%
2c. What is the average utilisation rate for your bank in November 2019?	N/A	52.16%	74.65%	70.60%
2d. What is the average utilisation rate for your bank in December 2019?	N/A	45.43%	73.34%	72.41%
2e. What is the average utilisation rate for your bank in January 2020?	N/A	44.07%	74.31%	76.25%

Please answer the below questions in relation to the organisations staff bank supplier for each staffing group	Medical & Dental	Allied Health Professionals (AHPs)	Nursing & Midwifery	Non-Medical Non-Clinical (including admin and estates)
3a. Please state the name of the third-party supplier(s) used to manage the supply of your bank staff, inclusive of any outsourced or managed arrangements (i.e. NHSP, Patchwork, Allocate, Liaison, PlusUs, Locum's Nest etc)	N/A	Allocate	Allocate	Allocate
3b. Please state the name of the software used to book and manage your bank staff (i.e. NHSP:Connect, TempRE Bank, Allocate BankStaff etc.)	N/A	Allocate Bank Staff	Allocate Bank Staff	Allocate Bank Staff
3c. Do your bank workers book shifts via a mobile app? If yes, please state the name of the app being used	N/A	Yes – Allocate	Yes – Allocate	Yes - allocate
3d. Do your bank workers submit electronic timesheets using the software?	N/A	No	No	No
3e. Does your organisation make use of an API (Application Programming Interface) i.e. allows for interaction/communication with other software.	N/A	No	No	No
3ei. If yes to the above, please state the software integrations that are currently being utilised e.g. Ryalto with NHSP, Reed with Patchwork etc.	N/A	N/a	N/a	N/a
4a. What framework was used to procure the supplier?	N/A	Pro5 Framework 'Y10178'	Pro5 Framework 'Y10178'	Pro5 Framework 'Y10178'
4b. What is the contract start date? (dd/mm/yy)	N/A	30/11/2015	30/11/2015	30/11/2015
4c. What is the contract end date? (dd/mm/yy)	N/A	28/10/21	28/10/21	28/10/21
4d. What was the average monthly fee paid to the supplier in the last 12	N/A	The Trust believes that this information is of commercial interest and may prejudice		

months?		either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act (Commercial Interests).
4e. What is the pricing structure of the fees paid to the supplier? I.e. % of costs processed, fixed transactional fee, license fee etc	N/A	

**Applied Exemption:**

**Section 43: Commercial interests:**

- (1) Information is exempt information if it constitutes a trade secret.
- (2) Information is exempt information if its disclosure under this Act would, or would be likely to; prejudice the commercial interests of any person (including the public authority holding it).
- (3) The duty to confirm or deny does not arise if, or to the extent that, compliance with section 1(1)(a) would, or would be likely to, prejudice the interests mentioned in subsection (2).

**Publication Scheme:**

As part of the Freedom of Information Act all public organisations are required to proactively publish certain classes of information on a Publication Scheme. A publication scheme is a guide to the information that is held by the organisation. EPUT's Publication Scheme is located on its Website at the following link <https://eput.nhs.uk>