

Freedom of Information Request

Reference Number: EPUT.FOI.20.1629

Date Received: 24th August 2020

Information Requested:

Could you advise me of the following information for financial year 2019/20 please.

This request is for orthodontic services only

1. Does your organisation provide orthodontic services?
2. Does your orthodontic service have an on-site laboratory for manufacturing oral medical devices?
3. What was the total number of completed oral medical devices manufactured?
4. What was the total spend on laboratory consumables?
5. How many WTE in orthodontic consultant staffing do you employ?
6. How many WTE in specialty doctor staffing do you employ?
7. How many WTE in dental nurses staffing do you employ?
8. How many WTE in dental therapists staffing do you employ?
9. How many WTE in restorative medical staffing do you employ?
10. How many WTE in clinical support worker staffing do you employ?
11. How many WTE in qualified technical staffing do you employ?
12. How many WTE in support technical staffing do you employ?
13. How many WTE in reception administration staffing do you employ?
14. How many WTE in support secretary staffing do you employ?
15. What was the highest compliance percentage for RRT?
16. What was the lowest compliance percentage for RRT?
17. How many compliments did you receive?
18. How many complaints did you receive?
19. Do you outsource additional activity for clinic sessions?
20. Do you insource additional activity for clinic sessions?
21. Do you outsource any manufacturing for oral medical devices?
22. What was your DNA rate for new appointments?
23. What was your cancellation rate for new appointments?
24. What was your DNA rate for follow up appointments?
25. What was your cancellation rate for follow up appointments?
26. What was your overall number of attendances for new appointments?
27. What was your overall number of attendances for follow up appointments?
28. What was the highest recorded number of patients on your waiting list?
29. How many patients overall waited between 18-30 weeks to be seen?
30. How many patients overall waited between 31-45 weeks to be seen?
31. How many patients overall waited between 45-51 weeks to be seen?
32. How many 52 week breaches did you have?
33. What went really well for your service?
34. What has been your most challenging time?
35. Based on this past information and the issues faced with the current COVID-19 pandemic, do you plan to cease, increase or redesign any element of your service provision?

36. If the answer is yes to question 35, would you kindly share this information in your response?

Response:

Essex Partnership University NHS Foundation Trust is a Mental Health, Learning Disability and Community Services Trust and does not provide the above services.

Publication Scheme:

As part of the Freedom of Information Act all public organisations are required to proactively publish certain classes of information on a Publication Scheme. A publication scheme is a guide to the information that is held by the organisation. EPUT's Publication Scheme is located on its Website at the following link <https://eput.nhs.uk>