

Freedom of Information Request

Reference Number: EPUT.FOI.20.1623
Date Received: 19th August 2020

Information Requested:

We would like to make a few enquiries about how Community equipment is commissioned in addition to Technology Enabled Care (Telehealth and Telecare). Community equipment is usually classed as equipment that is provided to a service user to support them to live independently. It might include chair risers, perching stools, bath risers, GPRS trackers, hoists etc. It may also include adapted beds and equipment for someone with a physical disability.

1. Does your organisation commission community equipment?
 - a. Yes
EPUT is joint partner to a section 75 partnership Agreement for community equipment. Essex County Council is lead commissioner for the contract
 - b. No
N/A

2. If yes, who is the lead (please provide contact details):

- a. Commissioner
- b. Contract Manager
The Trust is unable to provide the information you have requested. This is because the Trust considers the staff names to be personal information which is exempt under Section 40 (Personal Information) of the Act.

In addition Trust policy states that personal information will only be given for those staff with public facing roles:

- Public Interest Roles - those staff occupying positions of seniority with public profiles and responsibilities for major (policy) decisions and expenditure of public funds. (Freedom of Information Policy & Procedure: Section 3.3)

However the Trust can confirm that the Executive Director responsible for Contracts is Nigel Leonard (Executive Director of Corporate Governance & Strategy) and the Executive Director responsible for Community Services is Andy Brogan (Executive Chief Operating Officer and Deputy CEO)

Telephone Number: 0300 123 0808

3. Who do you commission the service from, who is the current contract holder?
Please provide details.
ECL (Essex Cares Limited) Seax House, Victoria Road South, Chelmsford, CM11QH
Essex County Council is lead commissioner for the contract.
4. When is the contract due to be re-tendered?
Signed in April 2020, this is a 3 year contract with 2 year optional extension
5. What geographic area does your commissioned community equipment service cover?
Castle point & Rochford CCG
6. What quality standards do you specify as part of the contract?
The Service Provider's quality and performance shall be monitored and measured in four ways:
 - 1.1.1 Key Performance Indicator (KPI(s))
 - 1.1.2 Management Information (MI) returns
 - 1.1.3 Contract Performance Meeting
 - 1.1.4 Monthly and quarterly Reports

Together forming the "Performance Standards"
7. Who is your Chief Information Officer and Clinical Chief Information Officer? Please provide contact details.
Mark Madden, Executive Chief Finance & Resources Officer CIO
Telephone: 0300 123 0808

Dr Milind Karale, Executive Medical Director - CCIO
Telephone: 0300 123 0808
8. Who is your trust's innovation lead? Please provide contact details.
The Trust does not have this specific job role
9. Does your organisation commission a telecare service?
 - a. Yes
Attendanywhere
AccurX
MS Teams
Patient Apps
 - b. No
N/A
10. If yes, who is the lead (please provide contact details):
 - a. Commissioner
 - b. Contract Manager
Please see response to Question 2

11. Who do you commission the service from, who is the current contract holder?
Please provide details.

Attendanywhere – NHS Digital (Covid-19 Response commissioned)
AccurX - AccurX (Covid Response commissioned)
MS Teams – NHS Digital, NHS Digital
Patient Apps – Storm Creative - Deputy Head IMT

12. Do you specify any quality standards as part of the contract and procurement process?

Attendanywhere – No- Nationally commissioned as part of Covid-19 response
AccurX – No – National Offer as part of Covid-19 response
MS Teams – No – nationally commissioned for the NHS
Patient Apps - Yes – security

13. When is the contract due to be re-tendered?

Attendanywhere – Free offer during Covid-19 – due to Expire in Dec 2020
AccurX – Free offer during Covid-19
MS Teams – August 2022
Patient Apps - In house - rolling maintenance

14. Have you evaluated any of your programmes of work?

In progress as part of Covid-19 reset and recovery

- a. If yes, please share the link to your evaluation

N/A

15. Telehealth/Telemedicine

No

16. Does your organisation commission or deliver a telehealth/telemedicine programme? This includes remote health monitoring, apps and video solutions

No

17. If yes, who is the lead (please provide contact details):

- a. Commissioner

N/A

- b. Contract Manager

N/A

18. Who do you commission the service from, who is the current contract holder?
Please provide details.

N/A

19. What quality standards do you specify as part of the contract?

N/A

20. When is the contract due to be re-tendered?

N/A

21. Please provide a list of the key Telehealth/Telemedicine products that you are using?

N/A

22. Have you evaluated any of your programmes of work?

N/A

a. If yes, please share the link to your evaluation

N/A

Applied Exemption:

Section 40 (Personal information):

- (1) Any information to which a request for information relates is exempt information if it constitutes personal data of which the applicant is the data subject.
- (2) Any information to which a request for information relates is also exempt information if—
 - (a) it constitutes personal data which do not fall within subsection (1), and
 - (b) either the first or the second condition below is satisfied.
- (3) The first condition is—
 - (a) in a case where the information falls within any of paragraphs (a) to (d) of the definition of “data” in section 1(1) of the Data Protection Act 2018, that the disclosure of the information to a member of the public otherwise than under this Act would contravene—
 - (i) any of the data protection principles, or
 - (ii) section 10 of that Act (right to prevent processing likely to cause damage or distress), and
 - (b) in any other case, that the disclosure of the information to a member of the public otherwise than under this Act would contravene any of the data protection principles if the exemptions in section 33A(1) of the Data Protection Act 2018 (which relate to manual data held by public authorities) were disregarded.
- (4) The second condition is that by virtue of any provision of Part IV of the Data Protection Act 2018 the information is exempt from section 7(1)(c) of that Act (data subject’s right of access to personal data).
- (5) The duty to confirm or deny—
 - (a) does not arise in relation to information which is (or if it were held by the public authority would be) exempt information by virtue of subsection (1), and
 - (b) does not arise in relation to other information if or to the extent that either—

- (i) the giving to a member of the public of the confirmation or denial that would have to be given to comply with section 1(1)(a) would (apart from this Act) contravene any of the data protection principles or section 10 of the Data Protection Act 2018 or would do so if the exemptions in section 33A(1) of that Act were disregarded, or
 - (ii) by virtue of any provision of Part IV of the Data Protection Act 2018 the information is exempt from section 7(1)(a) of that Act (data subject's right to be informed whether personal data being processed).
 - (6) In determining for the purposes of this section whether anything done before 24th October 2007 would contravene any of the data protection principles, the exemptions in Part III of Schedule 8 to the Data Protection Act 2018 shall be disregarded.
 - (7) In this section— “the data protection principles” means the principles set out in Part I of Schedule 1 to the Data Protection Act 2018, as read subject to Part II of that Schedule and section 27(1) of that Act;
 - “data subject” has the same meaning as in section 1(1) of that Act;
 - “personal data” has the same meaning as in section 1(1) of that Act.
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Publication Scheme:

As part of the Freedom of Information Act all public organisations are required to proactively publish certain classes of information on a Publication Scheme. A publication scheme is a guide to the information that is held by the organisation. EPUT's Publication Scheme is located on its Website at the following link <https://eput.nhs.uk>