

## Freedom of Information Request

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**Reference Number:** EPUT.FOI.20.1762  
**Date Received:** 3<sup>rd</sup> December 2020

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### Information Requested:

1. Are you on any of the below frameworks for language services (face to face interpreting spoken and non-spoken, telephone and video interpreting and translation) if so which one?
  - a. Eastern Shires Purchasing Organisation (ESPO)  
No
  - b. London Procurement Partnership (LPP)  
No
  - c. NHS SBS  
No
  - d. North East Purchasing Organisation (NEPO)  
No
  - e. NOECPC  
No
  - f. Health Trust Europe (HTE)  
No
  - g. Crown Commercial Services (CCS)  
No
2. If you are not on any of the above frameworks please confirm how you are accessing services.  
The Trust used the East of England NHS Collaborative Procurement Hub framework to access Translation services
3. What is the expiry date/s of your current language services contracts including telephone interpreting, face to face interpreting spoken and non-spoken and translation?  
The Trust can confirm that it has previously received similar FOI requests regarding translation and interpreting services (reference numbers EPUT.FOI.20.1619 and EPUT.FOI.20.1638 and EPUT.FOI.20.1658). All EPUT FOI requests are published on its Publication Scheme. The Trust therefore believes that the information above is publicly available on its Website and is applying Section 21 exemption of the Act (Information accessible to applicant by other means).

The links to the Trusts Publication Scheme documents are:  
<https://eput.nhs.uk/publication-category/august/>

<https://eput.nhs.uk/publication-category/september/>  
<https://eput.nhs.uk/publication-category/september/>

4. Who is your current provider for each of these services?  
Please see response to Question 3
  
  5. What was the spend by year for the last 2 financial years (2018 and 2019) in total and broken down by service
    - a. Telephone Interpreting  
Please see response to Question 3
  
    - b. Face to Face Interpreting  
Please see response to Question 3
  
    - c. British Sign Language  
Please see response to Question 3
  
    - d. Translation  
Please see response to Question 3
  
  6. Who is the Contract Manager and Senior Responsible Owner for the Trust in regard to language services?  
Chris Dicketts (Senior Contracts Manager)
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#### **Applied Exemption:**

##### **Section 21 (Information accessible to applicant by other means)**

- (1) Information which is reasonably accessible to the applicant ` otherwise than under section 1 is exempt information.
  
  - (2) For the purposes of subsection (1)—
    - (a) Information may be reasonably accessible to the applicant even though it is accessible only on payment, and
  
    - (b) Information is to be taken to be reasonably accessible to the applicant if it is information which the public authority or any other person is obliged by or under any enactment to communicate (otherwise than by making the information available for inspection) to members of the public on request, whether free of charge or on payment.
  
  - (3) For the purposes of subsection (1), information which is held by a public authority and does not fall within subsection (2)(b) is not to be regarded as reasonably accessible to the applicant merely because the information is available from the public authority itself on request, unless the information is made available in accordance with the authority's publication scheme and any payment required is specified in, or determined in accordance with, the scheme
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**Publication Scheme:**

As part of the Freedom of Information Act all public organisations are required to proactively publish certain classes of information on a Publication Scheme. A publication scheme is a guide to the information that is held by the organisation. EPUT's Publication Scheme is located on its Website at the following link <https://eput.nhs.uk>