Essex Partnership University Hospital NHS Foundation Trust - values and behaviours

Open

We expect our colleagues to:

• Be honest, accessible and responsive
• Work collaboratively with colleagues and all stakeholders and be open to new perspectives and ways of working
• Actively listen and have confidence to speak up to improve services
• Professionally challenge and take ownership to improve safety and change things for the better

Compassionate

We expect our colleagues to:

• Understand different perspectives and take responsibility to respond to patients, carers and colleagues
• Be friendly and courteous and show a caring and empathetic approach in transactions with others
• Value inclusiveness and respect individual and team differences
• Strive to provide the highest possible standards of care and support

Empowering

We expect our colleagues to:

• Go the extra mile and help others achieve their goals
• Encourage and embrace change and be proud to share ideas
• Embrace continuous learning and self-development
• Celebrate successes and have the courage to learn from mistakes