

## Freedom of Information Request

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**Reference Number:** [EPUT.FOI.21.2091](#)  
**Date Received:** [7 July 2021](#)

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### Information Requested:

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Please can you provide answers to the following questions, as well as the outlined additional details for each:

1. What is your current IT Service Management System?

[Richmond Systems \(Products\) Ltd](#)

2. What is your current Software Asset Management System?

[Richmond Systems \(Products\) Ltd](#)

3. What is your current Hardware Asset Management System?

[Richmond Systems \(Products\) Ltd](#)

For each of the above, please can you also detail:

1. When does the current contract end?

[Renewed annually](#)

2. What is the annual value of the current contract?

[Approx £12k](#)

3. If this is unavailable, please provide the total lifetime value of the contract, as well as the number of years the current contract runs for.

[N/A](#)

4. Who is the supplier that currently maintains the system?

[Richmond Systems \(Products\) Ltd](#)

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**Publication Scheme:**

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