

ICPG1 – S2 - Appendix 3

Team/Service Name		Base & Area		Date/Month	
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Dear Patient,

The NHS expects all staff to clean their hands **before** and **after** treating, caring for and consulting with a patient. This is to prevent healthcare staff transferring potentially infectious germs that may have been picked up whilst caring for patients onto other patients. Hands may be cleaned with soap and water, hand rub or specialist hand wipes.

We would very much like your help to observe when our member of staff cleaned their hands during your care. This is to ensure we maintain high standards of hygiene and also to give you the opportunity to comment on any aspect of your care.

You will not be identified by completing this form and your care will not be affected in any way if you chose not to complete it.

Hand Hygiene Compliance Audit	
1. Did the member of staff introduce themselves to you and explain what they were going to do?	Yes <input type="checkbox"/> No <input type="checkbox"/>
2. Was the member of staff wearing short or rolled up sleeves with outdoor clothing (coats/fleeces etc.) removed?	Yes <input type="checkbox"/> No <input type="checkbox"/>
3. Were the hands free of jewellery, including watches, (a plain band such as a wedding band is allowed) and the nails free of nail varnish or false nails?	Yes <input type="checkbox"/> No <input type="checkbox"/>
4. Did the member of staff clean their hands before starting your care, using either soap and water or hand cleanser?	Yes <input type="checkbox"/> No <input type="checkbox"/>
5. Did the member of staff clean their hands after completing your care, using either soap and water or hand cleanser?	Yes <input type="checkbox"/> No <input type="checkbox"/>
5. Do you have any further comments that you would like to share with us?	

Please use the envelope provided to either return the questionnaire to the next team member you see or, post if the envelope is freepost or, hand into the clinic reception.

Thank you for helping us to maintain safe, clean care.

Angela Wade: Director of Infection Prevention and Control

If you have any particular concerns regarding Infection Prevention and Control then please contact the EPUT call centre on 0300 1230808