

Freedom of Information Request

Reference Number: EPUT.FOI.24.3654
Date Received: 7 August 2024

Information Requested:

Please provide the following information regarding the essential business software systems used at Essex Partnership University NHS Foundation Trust tenders and contracts:

Storage & Cloud Infrastructure:

Please address the following questions regarding your Storage & Cloud Infrastructure:

1.1 Does your organisation use on premise or cloud storage or both?

Both

1.2 Please confirm the on premise hardware manufacturer.

Dell

1.3 Please confirm your cloud storage provider (AWS, Azure, Oracle, etc.).

The Trust is applying Section 31 (Law Enforcement) in response to your request. The Trust is exempting this information under Section 31(1) as information is exempt if its disclosure under this Act would, or would be likely to, prejudice - (a) the prevention or detection of crime. It could be used to withhold information that would make anyone, including the public authority itself, more vulnerable to crime for example, by disclosing its own security procedures and it is the view of this Trust that the disclosure of the requested information would prejudice our ability to resist cyber-attacks on our systems.

1.4 What is your annual spend on cloud storage?

Circa £6k

1.5 How do you back up your data and with whom, e.g., Backup as a Service?

The Trust is applying Section 31 (Law Enforcement) in response to your request. The Trust is exempting this information under Section 31(1) as information is exempt if its disclosure under this Act would, or would be likely to, prejudice - (a) the prevention or detection of crime. It could be used to withhold information that would make anyone, including the public authority itself, more vulnerable to crime for example, by disclosing its own security procedures and it is the view of this Trust that the disclosure of the requested information would prejudice our ability to resist cyber-attacks on our systems.

1. Telephony

Supplier name: The Trust believes that this information is of commercial interest and may prejudice either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act (Commercial Interests).

System name: The Trust believes that this information is of commercial interest and may prejudice either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act (Commercial Interests).

Date installed: Pre 2016

Contract expiration: Mar 2025

Is this contract annually renewed? – Yes

Do you currently have plans to replace this system? - Yes

Procurement framework: NOECPC

Other systems it integrates with: The Trust is applying Section 31 (Law Enforcement) in response to your request. The Trust is exempting this information under Section 31(1) as information is exempt if its disclosure under this Act would, or would be likely to, prejudice - (a) the prevention or detection of crime. It could be used to withhold information that would make anyone, including the public authority itself, more vulnerable to crime for example, by disclosing its own security procedures and it is the view of this Trust that the disclosure of the requested information would prejudice our ability to resist cyber-attacks on our systems.

Total value of contract (£): circa £65k per year

Notes: Going out to Tender to move to 3 year flex agreement in 2025

2. ERP (Enterprise Resource Planning)

The Trust believes that this information is of commercial interest and may prejudice either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act (Commercial Interests).

3. Finance & Payments

The Trust believes that this information is of commercial interest and may prejudice either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act (Commercial Interests).

4. Cyber Security -

The Trust believes that this information is of commercial interest and may prejudice either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act (Commercial Interests):

5. HR (Human Resources)

The Trust believes that this information is of commercial interest and may prejudice either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act (Commercial Interests):

6. Payroll

The Trust believes that this information is of commercial interest and may prejudice either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act (Commercial Interests):

7. Finance BI and Analytics System

The Trust believes that this information is of commercial interest and may prejudice either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act (Commercial Interests):

8. ITSM

Supplier name: The Trust believes that this information is of commercial interest and may prejudice either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act (Commercial Interests):

System name: The Trust believes that this information is of commercial interest and may prejudice either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act (Commercial Interests)

Date installed: 2016

Contract expiration: 2024

Is this contract annually renewed? - Yes

Do you currently have plans to replace this system? - Yes

Procurement framework: n/a

Other systems it integrates with: The Trust believes that this information is of commercial interest and may prejudice either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act (Commercial Interests):

Total value of contract (£): Circa £18k

Notes:

For each of the systems listed above (excluding Storage & Cloud Infrastructure), please provide the following details:

- a) System type:
- b) Supplier name:
- c) System name:
- d) Date installed:
- e) Contract expiration:
- f) Is this contract annually renewed? - Yes/No
- g) Do you currently have plans to replace this system? - Yes/No
- h) Procurement framework:
- i) Other systems it integrates with:
- j) Total value of contract (£):
- k) Notes - e.g., we are currently out to tender:
- l) If this system does not exist, do you have an in-house alternative?

Publication Scheme:

As part of the Freedom of Information Act all public organisations are required to proactively publish certain classes of information on a Publication Scheme. A publication scheme is a guide to the information that is held by the organisation. EPUT's Publication Scheme is located on its Website at the following link <https://eput.nhs.uk>

EXEMPTIONS APPLIED

31 Law enforcement.

(1) Information which is not exempt information by virtue of section 30 is exempt information if its disclosure under this Act would, or would be likely to, prejudice—

- (a) the prevention or detection of crime,
- (b) the apprehension or prosecution of offenders,
- (c) the administration of justice,
- (d) the assessment or collection of any tax or duty or of any imposition of a similar nature,
- (e) the operation of the immigration controls,
- (f) the maintenance of security and good order in prisons or in other institutions where persons are lawfully detained,
- (g) the exercise by any public authority of its functions for any of the purposes specified in subsection (2),
- (h) any civil proceedings which are brought by or on behalf of a public authority and arise out of an investigation conducted, for any of the purposes specified in subsection (2), by or on behalf of the authority by virtue of Her Majesty's prerogative or by virtue of powers conferred by or under an enactment, or
- (i) any inquiry held under the [F1Inquiries into Fatal Accidents and Sudden Deaths etc. (Scotland) Act 2016] to the extent that the inquiry arises out of an investigation conducted, for any of the purposes specified in subsection (2), by or on behalf of the authority by virtue of Her Majesty's prerogative or by virtue of powers conferred by or under an enactment.

(2) The purposes referred to in subsection (1)(g) to (i) are—

- (a) the purpose of ascertaining whether any person has failed to comply with the law,
- (b) the purpose of ascertaining whether any person is responsible for any conduct which is improper,
- (c) the purpose of ascertaining whether circumstances which would justify regulatory action in pursuance of any enactment exist or may arise,
- (d) the purpose of ascertaining a person's fitness or competence in relation to the management of bodies corporate or in relation to any profession or other activity which he is, or seeks to become, authorised to carry on,
- (e) the purpose of ascertaining the cause of an accident,
- (f) the purpose of protecting charities against misconduct or mismanagement (whether by trustees or other persons) in their administration,

- (g) the purpose of protecting the property of charities from loss or misapplication,
 - (h) the purpose of recovering the property of charities,
 - (i) the purpose of securing the health, safety and welfare of persons at work, and
 - (j) the purpose of protecting persons other than persons at work against risk to health or safety arising out of or in connection with the actions of persons at work.
- (3) The duty to confirm or deny does not arise if, or to the extent that, compliance with section 1(1)(a) would, or would be likely to, prejudice any of the matters mentioned in subsection (1).

Section 43 (Commercial Interests):

- (1) Information is exempt information if it constitutes a trade secret
- (2) Information is exempt information if its disclosure under this Act would, or would be likely to; prejudice the commercial interests of any person (including the public authority holding it)
- (3) The duty to confirm or deny does not arise if, or to the extent that, compliance with section 1(1)(a) would, or would be likely to, prejudice the interests mentioned in subsection (2)