

## Freedom of Information Request

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**Reference Number:** [EPUT.FOI.23.3048](#)  
**Date Received:** [7<sup>th</sup> of July 2023](#)

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**Information Requested:**

I would like to submit a new FOI request.

All or some of the information provided previously has expired, I require an update on the questions below.

See my request below:

Contract 1 - Telephony/Voice Services (Analogue, ISDN VOIP, SIP etc.)

1. Telephony/Voice Services Provider- Please can you provide me with the name of the supplier for each contract.

[Expo-E via CINOS](#)

[BT](#)

[Global 4](#)

[Daisy](#)

2. Telephony/Voice Services - Contract Renewal Date- please provide day, month and year (month and year are also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the renewal dates up into however many suppliers

[Expo-E via CINOS – 30/04/2025](#)

[BT – Rolling Contract](#)

[Global 4 – Rolling Contract](#)

[Daisy – Rolling Contract](#)

3. Telephony/Voice Services - Contract Duration- the number of years the contract is for each provider, please also include any contract extensions.

[Expo-E via CINOS – 5 Years](#)

[BT – Rolling Contract to be reviewed](#)

[Global 4 – Rolling Contract to be reviewed](#)

[Daisy – Rolling Contract to be reviewed](#)

4. Telephony/Voice Services - Type of Lines - Please can you split the type of lines per each supplier? PSTN, Analogue, SIP, ISDN, VOIP

[Expo-E via CINOS – SIP](#)

[BT – ISDN & PSTN](#)

[Global 4 – PSTN](#)

[Daisy – ISDB & PSTN](#)

5. Telephony/Voice Services Number of Lines / Channels / SIP Trunks- Please can you split the number of lines per each supplier? SIP trunks/connections, PSTN, Analogue, ISDN

[Expo-E via CINOS – 350 SIP Trunks](#)

[BT – 17 ISDN](#)

[BT – 336 PSTN](#)

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Global 4 – 19 PSTN  
Daisy – 61 PSTN  
Daisy – 2 ISDN

Contract 2 - Incoming and Outgoing of call services.

6. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is no information available, please can you provide further insight into why?

Daisy  
BT

7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract.

Daisy – Rolling Contract  
BT – Rolling Contract

8. Minutes Landline Monthly Spend- Monthly average spend on calls for each provider. An estimate or average is acceptable. If SIP services, please provide me with the cost of services per month.

SIP Services for CINOS  
SIP Services for BT  
PSTN Services for Daisy

The information you have requested is around the Trust's annual spend for each contract and disclosure would involve placing elements of our commercial strategy into the hands of competitors, which would prejudice our commercial interests. The Trust believes that this information is of commercial interest and may prejudice either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act (Commercial Interests):

9. Minute's Landlines Contract Duration- the number of years the contract is for each provider, please also include any contract extensions.

Daisy – rolling contract  
BT – rolling contract

10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

8000

Contract 3 - The organisation's broadband provider.

11. Broadband Provider- Supplier's name if there is not information available, please can you provide further insight into why?

The trust does not have broadband circuits – leased lines for dedicated internet breakouts.

12. Broadband expiry I Date- please provide day, month, and year (month and year is also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the expiry dates up into however many suppliers

N/A

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13. Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.

N/A

Contract 4 - Contracts relating to Wide Area Network [WAN] services, this could also include HSCN network services.

14. WAN Provider- please provide me with the main supplier(s) if there is no information available, please can you provide further insight into why?

Capita - HSCN

15. WAN Contract expiry Date- please provide day, month, and year (month and year are also acceptable). If this is a rolling contract, please provide me with the rolling date of the contract. If there is more than one supplier, please split the expiry dates up into however many suppliers

30/09/2023, option to extend until 31/12/2024 which is being activated.

16. Contract Description: Please can you provide me with a brief description for each contract

EPUT is part of a CoIN made up with 22 HealthCare providers across Essex under a single contract provided by Capita. Providing full WAN and internet services.

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17. The number of sites: Please state the number of sites the WAN covers. Approx. will do.  
66 sites belong to EPUT out of the 366 sites that make up the CoIN

18. WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.

The information you have requested is around the Trust's annual spend for each contract and disclosure would involve placing elements of our commercial strategy into the hands of competitors, which would prejudice our commercial interests. The Trust believes that this information is of commercial interest and may prejudice either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act (Commercial Interests):

19. For each WAN contract can you please provide me with information on how this was procured, especially around those procurement that used frameworks, please provide me with the framework reference.

RM1045

20. Internal Contact: please can you send me their full contact details including contact number and email and job title for all the contracts above.

Name: Adam Whiting Deputy Director of Digital and Business Intelligence (Deputy CIO)  
Telephone Number: 0300 123 0808

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**Section 43 (Commercial Interests):**

(1) Information is exempt information if it constitutes a trade secret

- (2) Information is exempt information if its disclosure under this Act would, or would be likely to; prejudice the commercial interests of any person (including the public authority holding it)
  - (3) The duty to confirm or deny does not arise if, or to the extent that, compliance with section 1(1)(a) would, or would be likely to, prejudice the interests mentioned in subsection (2)
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**Publication Scheme:**

As part of the Freedom of Information Act all public organisations are required to proactively publish certain classes of information on a Publication Scheme. A publication scheme is a guide to the information that is held by the organisation. EPUT's Publication Scheme is located on its Website at the following link <https://eput.nhs.uk>