

Freedom of Information Request

Reference Number: EPUT.FOI.22.2654
Date Received: 26.09.2022

Information Requested:

1. How many incidents of racial abuse BY PATIENTS towards NHS staff (physical, verbal or written), were reported by NHS staff between 01.01.2019 – 31.12.2019?
67
The wellbeing of our staff is of critical importance and we ensure that all incidents are thoroughly investigated and immediate support provided.
- 1.1. How many of these reported incidents were followed up with any action being taken against the perpetrator?
The Trust is unable to provide all of the information requested as this would exceed the time and cost limits, as set out in the Act. The Trust is therefore applying Section 12 of the Act (Where cost of compliance exceeds appropriate limit as it is not possible to review each incident as requested in Question 1.1 as the Trust does not record it this way under the 'Racial Abuse', 'Assault – Physical' or 'Assault – Non Physical (Verbal)' categories, with Racial Abuse as a contributing factor, on its Risk Management system. To obtain this information would require an in depth review of each of the cases to make an informed decision on the outcomes requested
- 1.2. If action was taken against any of the perpetrators, how many incidents were reported to the police?
The Trust is unable to provide all of the information requested as this would exceed the time and cost limits, as set out in the Act. The Trust is therefore applying Section 12 of the Act (Where cost of compliance exceeds appropriate limit as it is not possible to review each incidents as requested in Question 1.2 on its Risk Management system. To obtain this information would require an in depth review of each of the cases to make an informed decision on the outcomes requested.
2. How many incidents of racial abuse BY PATIENTS towards NHS staff (physical, verbal or written), were reported by NHS staff between 01.01.2020 – 31.12.2020?
141
The wellbeing of our staff is of critical importance and we ensure that all incidents are thoroughly investigated and immediate support provided.
- 2.1. How many of these reported incidents were followed up with any action being taken against the perpetrator?
The Trust is unable to provide all of the information requested as this would exceed the time and cost limits, as set out in the Act. The Trust is therefore applying Section 12 of the Act (Where cost of compliance exceeds appropriate limit as it is not possible to review each incident as requested in Question 2.1 as the Trust does not record it this way under the 'Racial Abuse', 'Assault – Physical' or 'Assault – Non Physical (Verbal)' categories, with Racial Abuse as a contributing factor, on its Risk Management system. To obtain this information would require an in depth review of each of the cases to make an informed decision on the outcomes requested

- 2.2 If action was taken against any of the perpetrators, how many incidents were reported to the police?
The Trust is unable to provide all of the information requested as this would exceed the time and cost limits, as set out in the Act. The Trust is therefore applying Section 12 of the Act (Where cost of compliance exceeds appropriate limit as it is not possible to review each incidents as requested in Question 2.2 on its Risk Management system. To obtain this information would require an in depth review of each of the cases to make an informed decision on the outcomes requested.
3. How many incidents of racial abuse BY PATIENTS towards NHS staff (physical, verbal or written), were reported by NHS staff between 01.01.2021 – 31.12.2021?
213
The wellbeing of our staff is of critical importance and we ensure that all incidents are thoroughly investigated and immediate support provided.
- 3.1 How many of these reported incidents were followed up with any action being taken against the perpetrator?
The Trust is unable to provide all of the information requested as this would exceed the time and cost limits, as set out in the Act. The Trust is therefore applying Section 12 of the Act (Where cost of compliance exceeds appropriate limit as it is not possible to review each incident as requested in Question 3.1 as the Trust does not record it this way under the 'Racial Abuse', 'Assault – Physical' or 'Assault – Non Physical (Verbal)' categories, with Racial Abuse as a contributing factor, on its Risk Management system. To obtain this information would require an in depth review of each of the cases to make an informed decision on the outcomes requested.
- 3.2. If action was taken against any of the perpetrators, how many incidents were reported to the police?
The Trust is unable to provide all of the information requested as this would exceed the time and cost limits, as set out in the Act. The Trust is therefore applying Section 12 of the Act (Where cost of compliance exceeds appropriate limit as it is not possible to review each incidents as requested in Question 3.2 on its Risk Management system. To obtain this information would require an in depth review of each of the cases to make an informed decision on the outcomes requested.
4. How many incidents of racial abuse BY PATIENTS towards NHS staff (physical, verbal or written), were reported by NHS staff between 01.01.2022 – current date?
Data captured up to 30/09/2022
124
The wellbeing of our staff is of critical importance and we ensure that all incidents are thoroughly investigated and immediate support provided.
- 4.1. How many of these reported incidents were followed up with any action being taken against the perpetrator?
The Trust is unable to provide all of the information requested as this would exceed the time and cost limits, as set out in the Act. The Trust is therefore applying Section 12 of the Act (Where cost of compliance exceeds appropriate limit as it is not possible to review each incident as requested in Question 4.1 as the Trust does not record it this way under the 'Racial Abuse', 'Assault – Physical' or 'Assault – Non Physical (Verbal)' categories, with Racial Abuse as a contributing factor, on its Risk

Management system. To obtain this information would require an in depth review of each of the cases to make an informed decision on the outcomes requested.

- 4.2. If action was taken against any of the perpetrators, how many incidents were reported to the police?

The Trust is unable to provide all of the information requested as this would exceed the time and cost limits, as set out in the Act. The Trust is therefore applying Section 12 of the Act (Where cost of compliance exceeds appropriate limit as it is not possible to review each incidents as requested in Question 4.2 on its Risk Management system. To obtain this information would require an in depth review of each of the cases to make an informed decision on the outcomes requested.

Section 12 (Exemption where cost of compliance exceeds appropriate limit):

- (1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.
- (2) Subsection (1) does not exempt the public authority from its obligation to comply with paragraph (a) of section 1(1) unless the estimated cost of complying with that paragraph alone would exceed the appropriate limit.
- (3) In subsections (1) and (2) “the appropriate limit” means such amount as may be prescribed, and different amounts may be prescribed in relation to different cases.
- (4) The Secretary of State may by regulations provide that, in such circumstances as may be prescribed, where two or more requests for information are made to a public authority—
 - (a) by one person, or
 - (b) by different persons who appear to the public authority to be acting in concert or in pursuance of a campaign, the estimated cost of complying with any of the requests is to be taken to be the estimated total cost of complying with all of them.
- (5) The Secretary of State may by regulations make provision for the purposes of this section as to the costs to be estimated and as to the manner in which they are to be estimated

Publication Scheme:

As part of the Freedom of Information Act all public organisations are required to proactively publish certain classes of information on a Publication Scheme. A publication scheme is a guide to the information that is held by the organisation.

EPUT's Publication Scheme is located on its Website at the following link
<https://eput.nhs.uk>