

Freedom of Information Request

Reference Number: EPUT.FOI.22.2663
Date Received: 29.09.2022

Information Requested:

1. The number of registered full-time equivalent nurses in mental health units across the trust, by year, since 2010.

	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022
FTE Registered Nurses in Inpatient MH Units	559.5	551.1	555.9	534.7	484.4	399.8	385.1	388.7	390.5	392.5	438.1	404.2	394.1

Please note the rationale for the drop in figures in 2015 is due to the transfer of Beds & Luton Mental Health Services on 31/03/2015; a total of 79.05 (fte) registered nurses in Beds & Luton MH Inpatient units TUPE'd out of the historic 364 South Essex Partnership University NHS Foundation Trust on 31/05/2015.

2. The number of patients in mental health units across the trust, by year, since 2010.

Year	Patients
2010	4851
2011	5568
2012	6434
2013	6273
2014	6067
2015	4702
2016	4070
2017	4194
2018	4139
2019	3876
2020	3167
2021	2787
2022	2177

3. The annual vacancy rate for full-time equivalent staff, by year, since 2010.
Please note that vacancy rate information is only available from 2015/16.

Financial Year	Vacancy Rate
15/16 #	19%
16/17 #	23%
17/18	24%
18/19	13%
19/20	22%

20/21	16%
21/22	28%
22/23	39%

2015/16 and 2016/17 vacancy rates are only for the SEPT legacy organisation. Rates for the NEPT legacy organisation are not available.

In additional to the figures above, please note the following:

- Inpatient service delivery includes a multidisciplinary team approach including medical, occupational therapist, psychology and matron/ward management. The response does not include these roles within the establishment numbers.
 - The above data does not include those that are in the recruitment pipeline. These will be shown as vacancies until commencement date.
 - Safer staffing situation reports are undertaken twice daily to ensure wards are safely staffed. Bank and agency cover is not detailed in the data provided
4. The number of registered complaints against staff in the trust’s mental health units broken down by category, by year, since 2010.

Year	Staff Attitude Complaints
2010	5
2011	103
2012	126
2013	101
2014	100
2015	79
2016	79
2017	89
2018	73
2019	114
2020	82
2021	90
2022 to date	58

For year 2010 the 5 complaints related to Bedford & Luton Trust which was acquired by SEPT in 2009. SEPT at this time was not registering complaints on Datix, but on a database that is no longer in use. All above figures include both complaints where staff attitude were the main issue and also complaints that had an element of staff attitude contained in the complaint, but were not the main concern for raising the complaint.

Publication Scheme:

As part of the Freedom of Information Act all public organisations are required to proactively publish certain classes of information on a Publication Scheme. A publication scheme is a

guide to the information that is held by the organisation. EPUT's Publication Scheme is located on its Website at the following link <https://eput.nhs.uk>