

Freedom of Information Request

Reference Number: [EPUT.FOI.23.2878](#)
Date Received: 19 April 2023

Information Requested:

Under FOI, could you please respond to the following questions, regarding NON-Emergency patient Transport contracts (NEPTS) and Taxi?

1. Does your organisation procure Non-Emergency Patient Transport (NEPTS) contracts and if not please provide contact details of the organisation that does procure NEPTS on behalf of your organisation?

[Yes but only for North Essex, in South Essex and West Essex these services are procured and managed by the ICB.](#)

2. What date is/was your current NEPTS contract due to end (outside of any available extension periods) and what extension periods are available?

[Current extension ends 31st March 2023 with a further extension until end of September 2023 being negotiated.](#)

3. For how many years was the NEPTS contracted awarded?

[5 years](#)

4. Which organisation was awarded the NEPTS contract?

[E-Zec Medical Transport Ltd](#)

5. What was the total value of the awarded NEPTS contract excluding any extension periods?

[£405,518](#)

6. What was the additional spend on NEPTS over and above the awarded contracted value for the year to December 31st, 2022? Please confirm the split of this overspend by provider.

[Please see breakdown below.](#)

ABC TRAVEL LTD	£	18,209	*
ACCESS ANYONE LTD	£	6,995	
ALPHABET (GB) LTD	£	1,034	
AMBULANCE SOLUTIONS LTD	£	3,029	*
ANDY'S AND AJS TAXIS	£	2,971	*
ARRANGEMY TRAVEL	£	10,556	
DELTA MEDICAL SERVICES LTD (IN LIQUIDATION)	£	4,530	
EXCELLENT CONNECTIONS LTD TA MINICAB SERVICES	£	9,109	*
HEALTH CONNECTIONS PTS LTD	£	2,257	
LAWLOR TAXIS LTD	£	379	*
MARS SECURE TRANSPORT + RECRUITMENT SERVICE	£	11,277	
MINI CAB SERVICES (COLCHESTER) LTD	£	45,359	*
S.CARTER + SON	£	1,080	
SAFE CARE TRANSPORT LTD	£	3,474	
SPECIALIST MEDICAL TRANSPORT AMBULANCE SERV.	£	325,267	*
TAYLORMADE CHAUFFEURS (Taxi Service)	£	275	**
VCARE-24 LIMITED	£	1,858	
VKL HEALTHCARE LTD	£	533	
Total	£	448,191	

*EPUT currently have contracts in place with these providers due to activity in different geographical areas

**This provider is a taxi service

7. What has been, both in terms of numbers and %, the two largest KPI failure(s) of the NEPTS contract for the year to December 31st 2022?

No KPI breaches

8. Does your organisation use taxis to transport NEPTS patients.

Yes

9. Does your organisation have contracts with taxi companies that are longer than 6 months and if so please provide names of these taxi companies?

The Trust holds contract with the below local taxi companies:

- Tilbury Taxis
- Wickford Taxis
- Andrews Taxis
- A&B Taxis
- Minicab Services (Colchester) Ltd
- ABC Travel
- Excellent Connections Ltd
- Lawlor Taxis

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