

Freedom of Information Request

Reference Number: [EPUT.FOI.24.3551](#)
Date Received: 28 May 2024

Information Requested:

The last 5 financial years:

1. How many Subject Access Requests do you receive per year?

2019/2020 [293](#)
2020/2021 [322](#)
2021/2022 [296](#)
2022/2023 [301](#)
2023/2024 [314](#)

2. How many FOI requests do you receive per year?

2019/2020 [499](#)
2020/2021 [445](#)
2021/2022 [521](#)
2022/2023 [469](#)
2023/2024 [571](#)

3. How many call centre queries do you receive regarding patients requesting access to their data?

2019/2020
2020/2021
2021/2022
2022/2023
2023/2024
[This data is not recorded](#)

4. How many call centre queries do you receive regarding patients requesting their imaging data?

2019/2020
2020/2021
2021/2022
2022/2023
2023/2024

[Essex Partnership University NHS Foundation Trust is a Mental Health, Learning Disability and Community Services Trust and does not offer these services.](#)

5. How many images do you share with patients?

2019/2020
2020/2021
2021/2022
2022/2023
2023/2024

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6. How much do you spend on the Image Exchange Portal?

2019/2020
2020/2021
2021/2022
2022/2023
2023/2024

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7. How many negative patient outcomes have arisen when patient data was not readily available?

The Trust is unable to provide all of the information requested as this would exceed the time and cost limits, as set out in the Act. The Trust is therefore applying Section 12 of the Act (where cost of compliance exceeds appropriate limit).

Applied Exemption:

Section 12 (Exemption where cost of compliance exceeds appropriate limit):

- (1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.
- (2) Subsection (1) does not exempt the public authority from its obligation to comply with paragraph (a) of section 1(1) unless the estimated cost of complying with that paragraph alone would exceed the appropriate limit.
- (3) In subsections (1) and (2) “the appropriate limit” means such amount as may be prescribed, and different amounts may be prescribed in relation to different cases.
- (4) The Secretary of State may by regulations provide that, in such circumstances as may be prescribed, where two or more requests for information are made to a public authority—
 - (a) by one person, or

- (b) by different persons who appear to the public authority to be acting in concert or in pursuance of a campaign, the estimated cost of complying with any of the requests is to be taken to be the estimated total cost of complying with all of them.

- (5) The Secretary of State may by regulations make provision for the purposes of this section as to the costs to be estimated and as to the manner in which they are to be estimated

Publication Scheme:

As part of the Freedom of Information Act all public organisations are required to proactively publish certain classes of information on a Publication Scheme. A publication scheme is a guide to the information that is held by the organisation. EPUT's Publication Scheme is located on its Website at the following link <https://eput.nhs.uk>