

## Freedom of Information Request

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Reference Number: **EPUT.FOI.24.3342**  
Date Received: **29<sup>th</sup> January 2024.**

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### Information Requested:

I am writing to you under the Freedom of Information Act 2000 to request the following information:

1. Does your trust have a 'Patient Portal / patient engagement platform / Personal Health Record'?

If yes:

a) Who is the current provider?

[Patient Knows Best](#)

b) What is the name of the current solution?

[Patient Knows Best](#)

c) What is the start and end date of the contract?

[01/02/23 – 01/02/26 \(Please note it's a System contract and not an EPUT contract\)](#)

d) Is there a break clause, if so, when?

[N/A](#)

If no:

a) Are you planning to procure a 'Patient Portal / patient engagement platform / Personal Health Record'?

b) If yes, when are you looking to go out to market and by what route?

c) What is the expected term of the contract?

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### Publication Scheme:

As part of the Freedom of Information Act all public organisations are required to proactively publish certain classes of information on a Publication Scheme. A publication scheme is a guide to the information that is held by the organisation. EPUT's Publication Scheme is located on its Website at the following link

<https://eput.nhs.uk>