

## Freedom of Information Request

---

**Reference Number:** EPUT.FOI.23.3087  
**Date Received:** 11<sup>th</sup> of August 2023

---

### Information Requested:

Please provide information regarding the following systems:

1. Assessment and risk management

Information is contained with the current patient systems using templates; Datix is used for risk management reporting.

2. Clinical Portal

The Trust believes that this information is publicly available on the <https://eput.nhs.uk/media/ez3djtde/eput-foi-23-2825.pdf> website and therefore is applying a Section 21 exemption of the Act (Information accessible to applicant by other means):

3. EPR

The Trust believes that this information is publicly available on the <https://eput.nhs.uk/media/owiap4ba/eput-foi-23-2831.pdf> website and therefore is applying a Section 21 exemption of the Act (Information accessible to applicant by other means):

4. Finance

The Trust believes that this information is publicly available on the <https://eput.nhs.uk/media/cncldbdm/eput-foi-22-2775.pdf> website and therefore is applying a Section 21 exemption of the Act (Information accessible to applicant by other means):

5. Finance BI and analytics system

The Trust believes that this information is publicly available on the <https://eput.nhs.uk/media/cncldbdm/eput-foi-22-2775.pdf> website and therefore is applying a Section 21 exemption of the Act (Information accessible to applicant by other means):

6. HR

The Trust believes that this information is publicly available on the <https://eput.nhs.uk/media/xyylbvlb/eput-foi-23-2829.pdf> website and therefore is applying a Section 21 exemption of the Act (Information accessible to applicant by other means):

7. Medicine management

The Trust believes that this information is publicly available on the <https://eput.nhs.uk/media/kshptest/eput-foi-22-2746.pdf> website and therefore is applying a Section 21 exemption of the Act (Information accessible to applicant by other means):

8. Patient Engagement Portal

- a) System type – Cloud SASS service
- b) Supplier name – Patients Know Best
- c) System name – Patients Know Best
- d) Date installed – Not yet installed

- e) Contract expiration – 01/02/2026
- f) Is this contract annually renewed? - NO
- g) Do you currently have plans to replace this system? - NO
- h) Procurement framework – Shared Business Services - Technology Enabled Services 2 (SBS10144)
- i) Other systems it integrates with? – Tiani
- j) Total value of contract (£) – circa £650,000
- k) Notes - e.g. we are currently out to tender – N/A

#### 9. Payroll

The Trust believes that this information is publicly available on the <https://eput.nhs.uk/media/cncldbdm/eput-foi-22-2775.pdf> website and therefore is applying a Section 21 exemption of the Act (Information accessible to applicant by other means):

#### 10. Procurement Software

The Trust believes that this information is publicly available on the <https://eput.nhs.uk/media/cncldbdm/eput-foi-22-2775.pdf> website and therefore is applying a Section 21 exemption of the Act (Information accessible to applicant by other means):

#### 11. Video Consultation

The Trust believes that this information is publicly available on the <https://eput.nhs.uk/media/iz2ggt45/eput-foi-22-2729.pdf> website and therefore is applying a Section 21 exemption of the Act (Information accessible to applicant by other means):

#### 12. Virtual Wards

The Trust believes that this information is publicly available on the <https://eput.nhs.uk/media/iz2ggt45/eput-foi-22-2729.pdf> website and therefore is applying a Section 21 exemption of the Act (Information accessible to applicant by other means):

##### **Section 21: Information accessible to applicant by other means.**

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

(2) For the purposes of subsection (1)—

(a) information may be reasonably accessible to the applicant even though it is accessible only on payment, and

(b) information is to be taken to be reasonably accessible to the applicant if it is information which the public authority or any other person is obliged by or under any enactment to communicate (otherwise than by making the information available for inspection) to members of the public on request, whether free of charge or on payment.

(3) For the purposes of subsection (1), information which is held by a public authority and does not fall within subsection (2)(b) is not to be regarded as reasonably accessible to the applicant merely because the information is available from the public authority itself on request, unless the information is made available in accordance with the authority's

publication scheme and any payment required is specified in, or determined in accordance with, the scheme.

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

- a) System type –
- b) Supplier name –
- c) System name –
- d) Date installed –
- e) Contract expiration –
- f) Is this contract annually renewed?
- g) Do you currently have plans to replace this system?
- h) Procurement framework -
- i) Other systems it integrates with?
- j) Total value of contract (£)
- k) Notes - e.g. we are currently out to tender

Please provide your answer in the above format for each system.

System definitions:

Assessment and risk management: Electronic systems to perform patient/clinical assessments and risk management.

Clinical Portal: An electronic window that will allow clinicians to view defined information about individual patients in a 'virtual' electronic patient record drawn from information held in different clinical systems. Integrates a variety of products and services in the clinical setting.

EPR: An electronic patient/health record is an electronic record of periodic health care of a single individual, provided mainly by one institution. A digital version of a patient's paper chart.

Finance: This is a financial management and accounting solution used alongside HR software. Suppliers here include Unit4

Finance BI and analytics system: Tools used for transforming and analysing financial and related data sets.

Medicine management: A system that manages, records and monitors medicine administration.

Patient Engagement Portal: It is a digital platform used by healthcare providers across the system to securely share data and interact with patients/carers to better support/manage patient's health and wellbeing.

Procurement Software: Procurement software is a business software that allows enterprises to automate their entire source-to-pay cycle. Right from analysing and managing spends to managing contracts and making invoice payments.

**Video Consultation:** Is a system that is used when a patient speaks to a doctor or healthcare professional using the video camera in their smartphone, tablet or computer.

**Virtual Wards:** Virtual wards, also known as virtual care wards or hospital-at-home programs, are healthcare models that aim to provide hospital-level care to patients in their own homes. These programs typically utilise telehealth technologies, hardware, and remote monitoring systems to deliver medical care and supervision to patients who would otherwise require hospitalization. Please list the different hardware and systems used.

---

### **Publication Scheme:**

As part of the Freedom of Information Act all public organisations are required to proactively publish certain classes of information on a Publication Scheme. A publication scheme is a guide to the information that is held by the organisation. EPUT's Publication Scheme is located on its Website at the following link  
<https://eput.nhs.uk>