

Freedom of Information Request

Reference Number: EPUT.FOI.23.3271
Date Received: 8th December 2023

Information Requested:

I am writing to make an open government request for all the information to which I am entitled under the FOI Act 2000.

Please provide information regarding the following systems:

1. Adult (working age) services

Paris, Mobius, & SystmOne

a) System type

Electronic Patient Records

b) Supplier name

SystmOne – TPP

Paris – Civica

Mobius - Fortrus

c) System name

EPRs as above in section b

d) Date installed

SystmOne – 2009

Paris – 2017

Mobius - 2013

e) Contract expiration

SystmOne – 2026

Paris – 2024

Mobius – rolling until terminated

f) Is this contract annually renewed?

No – agreed contracts terms for all 3 years, 5 years, rolling

g) Do you currently have plans to replace this system?

Yes

h) Procurement framework

We are concluding a procurement for an EPR solution that will cover both EPUT and the Acute providers in our ICB. This has been conducted under the LPP Framework.

i) Other systems it integrates with?

West Suffolk Health Information Exchange

j) Total value of contract (£)

The Trust believes that this information is of commercial interest and may prejudice either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act (Commercial Interests):

k) Notes - e.g. we are currently out to tender

We are currently out to tender

2. BI & Data Warehousing

a) System type

Azure Data platform

b) Supplier name

Microsoft

c) System name

Azure Data Platform

d) Date installed

December 2023

e) Contract expiration

N/A – Cloud based subscription service

f) Is this contract annually renewed?

Annually reviewed for True up

g) Do you currently have plans to replace this system?

No

h) Procurement framework

Total Technology Solutions (NOE.0552) framework

i) Other systems it integrates with?

Currently NHS Mail national tenant

Mobius

Paris

SystemOne

Healthroster

Datix

j) Total value of contract (£)

The Trust believes that this information is of commercial interest and may prejudice either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act (Commercial Interests):

3. Child and Adolescent Mental Health Services (CAMHS)
Paris, Mobius

a) System type

Electronic Patient Records

b) Supplier name

Paris – Civica

Mobius - Fortrus

c) System name

EPRs as above in section b

d) Date installed

Paris – 2017

Mobius - 2013

e) Contract expiration

Paris - 2024, Mobius – rolling until terminated

f) Is this contract annually renewed?

No – agreed contracts terms for all 3 years, 5 years, rolling

g) Do you currently have plans to replace this system?

Yes

h) Procurement framework

We are concluding a procurement for an EPR solution that will cover both EPUT and the Acute providers in our ICB. This has been conducted under the LPP Framework

i) Other systems it integrates with?

West Suffolk Health Information Exchange

j) Total value of contract (£)

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k) Notes - e.g. we are currently out to tender

We are currently out to tender

4. Eating disorders

Paris, Mobius

a) System type

Electronic Patient Records

b) Supplier name

Paris – Civica
Mobius - Fortrus

c) System name

EPRs as above in section b

d) Date installed

Paris – 2017
Mobius - 2013

e) Contract expiration

Paris - 2024, Mobius – rolling until terminated

f) Is this contract annually renewed?

No – agreed contracts terms for all 3 years, 5 years, rolling

g) Do you currently have plans to replace this system?

Yes

h) Procurement framework

We are concluding a procurement for an EPR solution that will cover both EPUT and the Acute providers in our ICB. This has been conducted under the LPP Framework

i) Other systems it integrates with?

West Suffolk Health Information Exchange

j) Total value of contract (£)

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k) Notes - e.g. we are currently out to tender

We are currently out to tender

5. ePOA

N/A

6. Electronic Care Programme Approach (eCPA)

N/A

7. E-rostering

a) System type

Rostering Software

b) Supplier name

Softcat plc

c) System Name

Healthroster

d) Date installed

May 2014

e) Contract expiration

October 2024

f) Is this contract annually renewed?

There is an option to extend the contract

g) Do you currently have plans to replace this system?

No

h) Procurement framework

This would be determined at the point of commencing a procurement process

i) Other systems it integrates with?

N/A

j) Total value of contract (£)

£829,595

8. Learning disabilities

Paris / Mobius

a) System type

Electronic Patient Records

b) Supplier name

Paris – Civica

Mobius - Fortrus

c) System name

EPRs as above in section b

d) Date installed

Paris – 2017

Mobius - 2013

e) Contract expiration

Paris - 2024, Mobius – rolling until terminated

f) Is this contract annually renewed?

No – agreed contracts terms for all 3 years, 5 years, rolling

g) Do you currently have plans to replace this system?

Yes

h) Procurement framework

We are concluding a procurement for an EPR solution that will cover both EPUT and the Acute providers in our ICB. This has been conducted under the LPP Framework

i) Other systems it integrates with?

West Suffolk Health Information Exchange

j) Total value of contract (£)

The Trust believes that this information is of commercial interest and may prejudice either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act (Commercial Interests):

k) Notes - e.g. we are currently out to tender

We are currently out to tender

9. Main Community System
SystemOne

a) System type

Electronic Patient Records

b) Supplier name

SystemOne – TPP

c) System name

EPRs as above in section b

d) Date installed

SystemOne – 2009

e) Contract expiration

SystemOne – 2026

f) Is this contract annually renewed?

No – agreed contracts terms for all 3 years, 5 years, rolling

g) Do you currently have plans to replace this system?

Yes

h) Procurement framework

We are concluding a procurement for an EPR solution that will cover both EPUT and the Acute providers in our ICB. This has been conducted under the LPP Framework

i) Other systems it integrates with?

West Suffolk Health Information Exchange

j) Total value of contract (£)

The Trust believes that this information is of commercial interest and may prejudice either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act (Commercial Interests):

k) Notes - e.g. we are currently out to tender
We are currently out to tender

10. Older Adults
Paris, Mobius, & SystmOne

a) System type
Electronic Patient Records

b) Supplier name
SystmOne – TPP
Paris – Civica
Mobius - Fortrus

c) System name
EPRs as above in section b

d) Date installed
SystmOne – 2009
Paris – 2017
Mobius - 2013

e) Contract expiration
SystmOne – 2026, Paris - 2024, Mobius – rolling until terminated

f) Is this contract annually renewed?
No – agreed contracts terms for all 3 years, 5 years, rolling

g) Do you currently have plans to replace this system?
Yes

h) Procurement framework
We are concluding a procurement for an EPR solution that will cover both EPUT and the Acute providers in our ICB. This has been conducted under the LPP Framework

i) Other systems it integrates with?
West Suffolk Health Information Exchange

j) Total value of contract (£)
The Trust believes that this information is of commercial interest and may prejudice either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act (Commercial Interests):

k) Notes - e.g. we are currently out to tender
We are currently out to tender

11. Statutory reporting

Azure Data platform

a) System type

Azure Data platform

b) Supplier name

Microsoft

c) System name

Azure Data Platform

d) Date installed

December 2023

e) Contract expiration

N/A – Cloud based subscription service

f) Is this contract annually renewed?

Annually reviewed for True up

g) Do you currently have plans to replace this system?

No

h) Procurement framework

Total Technology Solutions (NOE.0552) framework

i) Other systems it integrates with?

Currently NHS Mail national tenant, Mobius, Paris, SystemOne, Healthroster, and Datix

j) Total value of contract (£)

The Trust believes that this information is of commercial interest and may prejudice either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act (Commercial Interests):

Please provide your answer in the above format for each system.

System definitions:

Adult (working age) services: This may be an independent system for managing these patients, or it may be part of the trust's EPR functionality.

BI & Data Warehousing: Integrates data and information collected from various sources, e.g. electronic patient/health records, enterprise resource planning systems, radiology and lab databases, wearables etc, into one comprehensive database

Child and Adolescent Mental Health Services (CAMHS): is a broad term for all services that work with children and young people who have difficulties with their emotional or behavioural wellbeing.

Eating disorders: This may be an independent system for managing these patients, or it may be part of the trust's EPR functionality.

ePOA: A digital platform/app that streamlines the pre-operative assessment process, replacing traditionally paper-based tasks with electronic data collection for efficiency. It allows patients to provide essential information online before their hospital visit and engage in a structured assessment, often with a nurse, to ensure a smooth and efficient preparation for surgery. Some suppliers include, AireLogic, Definition Health, OpenMedical.

Electronic Care Programme Approach (eCPA): The system is designed to improve the quality of information in CPA care plans and, for the first time, to enable the rapid and standardised adoption of evidence-based good practice.

E-rostering: An electronic staff management tool that enables trusts to plan staffing requirements, report on enhanced hours, overtime, sickness, TOIL and annual leave.

Learning disabilities: This may be an independent system for managing these patients, or it may be part of the trust's EPR functionality.

Main Community System: A main community system is a software system that supports the delivery of community health services by enabling electronic patient records (EPR) and case management. Civica Paris and Servelec Rio are examples of main community systems. They help to improve patient outcomes by providing a single view of patient information, supporting multi-disciplinary team working, integrated health and social care services, and online and offline mobile working.

Older Adults: This may be an independent system for managing these patients, or it may be part of the trust's EPR functionality.

Statutory reporting: Simple BI producing Statutory Returns which need to be made to Central Government – e.g. PBR, MHMDS, CDS, HES, NDTMS – as appropriate to commissioned clinical services. Typically, these are contained within the ROCR (Register of Central returns) and have been through an approved “gateway” process.

Section 43 (Commercial Interests):

- (1) Information is exempt information if it constitutes a trade secret
- (2) Information is exempt information if its disclosure under this Act would, or would be likely to; prejudice the commercial interests of any person (including the public authority holding it)
- (3) The duty to confirm or deny does not arise if, or to the extent that, compliance with section 1(1)(a) would, or would be likely to, prejudice the interests mentioned in subsection (2)

Publication Scheme:

As part of the Freedom of Information Act all public organisations are required to proactively publish certain classes of information on a Publication Scheme. A publication scheme is a guide to the information that is held by the organisation. EPUT's Publication Scheme is located on its Website at the following link
<https://eput.nhs.uk>