Freedom of Information Request

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Information Requested:

I am writing to you under the provisions of the Freedom of Information Act 2000 to request specific information related to your organisation's ICT testing practices. This information is requested for academic research purposes. My questions are as follows:

1. Do you have a dedicated Informatics and Communications Technology (ICT) test team? No, we consume the need for ICT testing as part of a project focused activity that identifies the appropriate people to undertake testing be it functional or non functional.

2. Do you outsource project testing? For large implementations, additional capacity is brought in to undertake testing against a testing strategy.

3. Do you outsource Business as Usual (BAU) testing? No, consumed within business as usual resource.

4. Do you test core functions (not just key applications) before releasing your regular Operating System patches and updates to the ICT estate? No, the delay in releasing patches introduces a greater risk to the organisation in comparison with the ability to remotely roll back.

5. Do you test your new End User Devices and peripherals before deploying to the ICT estate?

Yes, Devices are standardised and any new models or operating systems are fully tested prior to deployment

6. Would you consider using an independent Testing as a Service (TaaS) option? If not, please explain why.

Yes, where it's appropriate.

Publication Scheme:

As part of the Freedom of Information Act all public organisations are required to proactively publish certain classes of information on a Publication Scheme. A publication scheme is a guide to the information that is held by the organisation. EPUT's Publication Scheme is located on its Website at the following link https://eput.nhs.uk