

Freedom of Information Request

Reference Number: [EPUT.FOI.23.2939](#)
Date Received: [21st of April 2023](#)

Information Requested:

This is a request for information that relates to the organisation's contracts around ICT contract(s) for Server Hardware Maintenance, Server Virtualisation Licenses and Maintenance and Storage Area Network (SAN) Maintenance/Support, which may include:

- Server Hardware Maintenance- contracts relating to the support and maintenance of the organisation's physical servers.
- Virtualisation Maintenance/Support/ Licensing (VMware, Solaris, Unix, Linux, Windows Server)
- Storage Area Network Maintenance/Support (EMC, NetApp etc)

For each of the types of contract described above, please can you provide me with the following data. If there is more than one contract please split the information for each separate supplier this includes annual spend

1. Contract Title: #

[BT iNetCare – Cisco Support](#)

2. Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relates to:

[Server Hardware](#)

3. Existing/Current Supplier:

[BT](#)

4. Brand: Please state the brand of hardware or software

[Cisco](#)

5. Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation.

[Windows / Linux / Unix / vSphere](#)

6. Annual Average Spend: Please provide me with the most recent annual spend for this contract?

[Circa £300k](#)

7. Contract Duration: (Please can you also include notes if the contract includes any contract Extension periods.)

[5 Years](#)

8. Contract Expiry Date: Please can you provide me with the date of when the contract expires.

[2025](#)

9. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)

2024

10. Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased.

Apr 2020

11. Number of Physical Server: Please can you provide me with the number of physical servers.

24 UCS Blades

12. Number of Virtual Servers: Please can you provide me with the number of Virtual servers

500

13. Brief Contract Description: I require a brief description of the service provided under this contract. Please do not just put maintenance. I need at least a sentence.

Support and maintenance of all Cisco related hardware and software covering network and physical server environments.

14. Contract Owner: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address

Head of IT Infrastructure Manager

r.newberry@nhs.net

1. Contract Title:

VMWare vSphere

2. Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relates to: Server Hardware, Virtualisation, SAN (Storage Area Network) Virtualisation

3. Existing/Current Supplier: Please provide me with the supplier name for each contract.

VMWare

4. Brand:

vSphere

5. Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation.

As above

6. Annual Average Spend: Please provide me with the most recent annual spend for this contract?

Circa £50k

7. Contract Duration: (Please can you also include notes if the contract includes any contract Extension periods.)

[3 Years](#)

8. Contract Expiry Date: Please can you provide me with the date of when the contract expires.

[31/03/2026](#)

9. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)

[2025](#)

10. Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased.

[As above](#)

11. Number of Physical Server: Please can you provide me with the number of physical servers.

[As above](#)

12. Number of Virtual Servers: Please can you provide me with the number of Virtual servers

[As Above](#)

13. Brief Contract Description: I require a brief description of the service provided under this contract. Please do not just put maintenance. I need at least a sentence.

[Production Support Coverage Academic VMware vSphere 8 Enterprise Plus for 1 processor. X34](#)
[Academic Production Support/Subscription for VMware vSphere 8 Standard for 1 processor. X4](#)
[Production Support/Subscription for VMware vSphere 8 Standard for 1 processor. X4](#)
[Production Support Coverage VMware vCenter Server 8 Standard for vSphere 8 \(Per Instance\). X1](#)
[Production Support/Subscription for VMware vSphere Midsize Acceleration Kit for 6 processors. X6](#)
[Production Support Coverage VMware vSphere 8 Enterprise Plus for 1 processor. X18](#)

14. Contract Owner: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address

[Head of IT Infrastructure Manager](#)

r.newberry@nhs.net

1. Contract Title:

Dell EMC Support

2. Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relates to:

SAN (Storage Area Network)

3. Existing/Current Supplier: Please provide me with the supplier name for each contract.

Dell

4. Brand: Please state the brand of hardware or software

EMC Unity

5. Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation.

As above

As above

6. Annual Average Spend: Please provide me with the most recent annual spend for this contract?

Support was procured as part of the initial tender for the hardware

Circa £20k per year.

7. Contract Duration: (Please can you also include notes if the contract includes any contract Extension periods.)

5 Years

8. Contract Expiry Date: Please can you provide me with the date of when the contract expires.

2025

9. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)

2024

10. Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased.

March 2020

11. Number of Physical Server: Please can you provide me with the number of physical servers.

N/A

12. Number of Virtual Servers: Please can you provide me with the number of Virtual servers

N/A

13. Brief Contract Description: I require a brief description of the service provided under this contract. Please do not just put maintenance. I need at least a sentence.

Standard Dell Pro support

14.Contract Owner: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address

Head of IT Infrastructure Manager

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Publication Scheme:

As part of the Freedom of Information Act all public organisations are required to proactively publish certain classes of information on a Publication Scheme. A publication scheme is a guide to the information that is held by the organisation. EPUT's Publication Scheme is located on its Website at the following link

<https://eput.nhs.uk>