

Freedom of Information Request

Reference Number: [EPUT.FOI.23.3047](#)

Date Received: [6th of July 2023](#)

Information Requested:

Please see below for the questions:

1. Which internal (staff) messaging system does your organisation use?

	Main provider	Product version	% Accounted for overall by this method	Contract end date	Additional notes
Whatsapp	N/A	N/A	N/A	N/A	
Signal	N/A	N/A	N/A	N/A	
SMS	BT/EE	N/A	No records	2025	
Teams	Microsoft	1.6	No records	2028	
Other (e.g. pagers; please specify)	SnapComms	18.7	No records	2024	

2. Which external (for Patients/Outpatients) messaging system does your organisation use?

	Main provider	Product version	% Accounted for overall by this method	Contract end date	Additional notes
Whatsapp	N/A	N/A	N/A	N/A	
Signal	N/A	N/A	N/A	N/A	
SMS	BT/EE	N/A	No records	2025	
Teams	N/A	N/A	N/A	N/A	
Other (e.g. pagers; please specify)	N/A	N/A	N/A	N/A	

3. Do you currently have a remote monitoring solution?

	Yes/No	Device Types (Please list)	Number of Devices	Total Annual spend 2022/23 (£)	Contract end dates	Additional notes
DEFINITION: Technology to monitor certain aspects of a patient's health outside of a traditional care setting. E.g. Monitors for blood levels, cardiology, insulin, blood pressure, heart rate etc.	Yes	Various Providers	100+	The Trust believes that this information is of commercial interest and may prejudice either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act (Commercial Interests)		

4. If your organisation does not currently have remote monitoring solutions, are you planning to implement any within the next two years?

	Yes/No	Preferred supplier	Expected types	Additional notes
Where you plan to implement new remote monitoring solutions, please provide details as requested	N/A	N/A	N/A	

5. For each of the network supply systems listed below, please provide the requested details

	Main supplier	Total annual spend 2022/23 (£)	Contract renewal date	Additional notes
Mobile telecoms	EE	The Trust believes that this information is of commercial interest and may prejudice either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act (Commercial Interests)	July 2025	
Data network (broadband) DEFINITION: Broadband is the actual internet connection afforded by your internet service provider (ISP), which you can access directly via a LAN or ethernet connection between your modem and device	Zen	The Trust believes that this information is of commercial interest and may prejudice either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act (Commercial Interests)	Oct 23 & May 24	Dedicated Internet pipes from Datacentres
WIFI (hardware) DEFINITION: Wifi is a wireless connection between multiple devices and your router, and just one of the ways you can access the internet	Cisco	The Trust believes that this information is of commercial interest and may prejudice either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act (Commercial Interests)	No Contract	
CoIN (if applicable) - Community of Interest Network	Capita	The Trust believes that this information is of commercial interest and may prejudice either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act (Commercial Interests)	Dec 2024	

WAN (Wide Area Network) DEFINITION: WANs connect users and applications in geographically dispersed locations	Capita	The Trust believes that this information is of commercial interest and may prejudice either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act (Commercial Interests)	Dec 2024	
LAN (Local Area Network) DEFINITION: LANs connect users and applications in close geographical proximity (same building)	Cisco	The Trust believes that this information is of commercial interest and may prejudice either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act (Commercial Interests)	No Contract	
Other (please specify)				

6. Regarding your trust's mobile device management (MDM) policy, please provide details for each element below

	Main product	Main supplier	Total annual spend 2022/23 (£)	Contract end date	Additional notes
Smartphones	WorkSpace ONE	Insight	The Trust believes that this information is of commercial interest and may prejudice either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act (Commercial Interests)	Jan 2024	
Laptops	MECP	Microsoft	N/A	April 2024	
PC's	MECP	Microsoft	N/A	April 2024	
Tablets	WorkSpace ONE	Insight	The Trust believes that this information is of commercial interest and may prejudice either the supplier or the Trust. The Trust is therefore applying Section 43 of the Act (Commercial Interests):	Jan 2024	
Other (please	N/A	N/A	N/A	N/A	

specify):					
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7. Does your trust have any virtualised desktops?

No

	Main product	Main supplier	Total annual spend 2022/23(£)	Number of virtual desktops	Contract end date	Additional notes
DEFINITION: A virtual desktop is a preconfigured image of operating systems and applications in which the desktop environment is separated from the physical device used to access it. Users can access their virtual desktops remotely over a network.	N/A	N/A	N/A	N/A	N/A	N/A

8. If your organisation does not have virtualised desktops, are you planning to implement any within the next two years?

	Yes/No	Preferred supplier	Expected number	Additional notes
Where you plan to implement new virtualised desktops, please provide details as requested	No	N/A	N/A	

Applied Exemption:

Section 43 (Commercial Interests):

- (1) Information is exempt information if it constitutes a trade secret
- (2) Information is exempt information if its disclosure under this Act would, or would be likely to; prejudice the commercial interests of any person (including the public authority holding it)
- (3) The duty to confirm or deny does not arise if, or to the extent that, compliance with section 1(1)(a) would, or would be likely to, prejudice the interests mentioned in subsection (2)

Publication Scheme:

As part of the Freedom of Information Act all public organisations are required to proactively publish certain classes of information on a Publication Scheme. A publication scheme is a guide to the information that is held by the organisation. EPUT's Publication Scheme is located on its Website at the following link <https://eput.nhs.uk>