

Freedom of Information Request

Reference Number: EPUT.FOI.24.3657  
Date Received: 9 August 2024

Information Requested:

1. Please state which 3rd party provider you use to manage your Temporary Workforce (Staff Bank and / or Master Vend/Neutral Vend Agency Management), AND the contract expiry date for each of the following staff groups:

- a) Medical and Dental - Internal managed staff bank
- b) Nursing and Midwifery - Internal managed staff bank
- c) AHP and HSS - Internal managed staff bank
- d) Admin and Clerical - Internal managed staff bank

2. If any contracts are due to expire in the next 12 months, are they likely to be extended or go out to tender?

N/a

3. For each staffing group, please provide data for the past 12 months to show:

a. The average fill rate percentage, split out to show bank, agency and unfilled –

Admin and Clerical –

Requested	bank Filled		Agency filled		Unfilled	
39159	32814	83.80%	5737	14.65%	608	1.55%

AHP and HSS

Requested	bank Filled		Agency filled		Unfilled	
13153	6349	48.27%	6553	49.82%	251	1.90%

Nursing and Midwifery – including HCA

Requested	bank Filled		Agency filled		Unfilled	
247885	201328	81.22%	38959	15.71%	7598	3.06%

b. The total spend, split out to show bank and agency –

Staff Type	Total £m
Admin & Clerical	1.56
Allied Health Professionals	1.76
Ancillary/ Maintenance	0.43
Medical	8.19
Nursing	11.86
Scient, Therap & Tech	0.84
<b>Total Agency</b>	<b>24.64</b>
Admin & Clerical	4.91
Allied Health Professionals	0.81
Ancillary/ Maintenance	1.94
Nursing	45.16
Scient, Therap & Tech	0.79
<b>Total Bank</b>	<b>53.61</b>

4. Please state who provides your Direct Engagement service, the contract expiry date and throughput/efficiency percentage for both Medical and Dental and AHP/HSS

Plus Us

Contract Expiry Date: 17/10/2024 (option to extend by 12 month)

Medical Uptake: 24.71%

AHP uptake: 99.28%

5. Please state the name and contact details of the individual responsible for managing Temporary Staffing Contracts for your organisation. If a different individual is responsible for the different services stated below, please state for each

- a) Staff Bank – Kelly Gibbs, Associate Director Workforce, [Kelly.gibbs3@nhs.net](mailto:Kelly.gibbs3@nhs.net)
- b) Neutral/Master Vendor – N/a
- c) Direct Engagement – Richard Whiteside, Head of Procurement, [Richard.whiteside2@nhs.net](mailto:Richard.whiteside2@nhs.net)

If it is not possible to provide the information requested, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request

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