

Freedom of Information Request

Reference Number: [EPUT.FOI.23.3274](#)
Date Received: [11th of December 2023](#)

Information Requested:

I am writing to make a request for information under the Freedom of Information Act 2000. As a citizen of the United Kingdom, I am seeking access to certain information held by your organisation.

Please find the details of my request below:

Description of Information:

1. Do you have a digital or electronic tool to manage your operational activity in real-time in line with Operational Pressures Escalation Levels (OPEL) Framework 2023/24 (see: <https://www.england.nhs.uk/wp-content/uploads/2016/10/PRN00551-OPEL-Framework-2023.24-V2.0.pdf> for more information)

[The Trust uses "Surge Management and Resilience Toolkit" \(SMART\) to inform our OPEL alert status – this is not in real time.](#)

[Essex Partnership University Trust provide information to the ICS via SHREWD \(single health resilience early warning data base\) again not in real time.](#)

2. If so who is the supplier of this tool and when does the contract expire
 - a. [SMART 1 year contract](#)
 - b. [SHREWD ICS software](#)
3. If not, please provide an overview of how you manage OPEL levels within your organisation
 - a. [Bed management Sitreps twice a day with operational services senior clinical staff and operational staff at ward level, including external organisations managing the bed position 7 days a week.](#)
4. Do you provide real-time data feeds into a your ICS System Control Centre
[Ours system is not in real time, once a day this is updated.](#)

Publication Scheme:

As part of the Freedom of Information Act all public organisations are required to proactively publish certain classes of information on a Publication Scheme. A publication scheme is a guide to the information that is held by the organisation. EPUT's Publication Scheme is located on its Website at the following link <https://eput.nhs.uk>