

## Freedom of Information Request

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**Reference Number:** EPUT.FOI.23.3029  
**Date Received:** 22<sup>nd</sup> of June 2023

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**Information Requested:**

EOS / EOL Networking Equipment

1a. What EOS (end of support) or EOL (end of life) networking equipment do you have in your IT estate?

No

Network Lifecycle

2a. Have you conducted a network refresh in the past 36 months?

Yes

2b. If so with which area? (E.g. Data Centre, Enterprise Networking, Wi-Fi, Security, Collaboration)

Datacentre, Enterprise Networking, Wi-Fi

2c. Which vendor/technology solution was chosen?

Cisco (Blade servers / Switches / Wi-Fi), Dell (SAN)

2d. Which reseller/partner delivered the solution?

Various

2e. Who maintains the solution?

In-house with hardware support contracts with BT

2f. When does the maintenance contract expire/renewal date?

2025

Have you conducted a POC (proof of concept) in the last 12 months for any of the below technology areas?

3a. Data centre

No

3b. Enterprise networking

No

3c. Wi-Fi

No

3d. Security

No

3e. Collaboration/Microsoft Telephony (calling plan/operator connect/direct routing)

No

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3f. Network monitoring

No

3g. Which vendor and what equipment was tested?

N/A

3h. Which partner/reseller provided the POC?

N/A

3i. Was the POC successful?

N/A

3j. Do you intend to use the solution in a live environment?

N/A

Do you plan to refresh your network in the next 24 months for any of the below technology areas: -

3a. Data centre

Yes - some devices may have reached EOS and will need to be refreshed.

3b. Enterprise networking

No

3c. Wi-Fi

Yes - some devices may have reached EOS and will need to be refreshed.

3d. Security

Yes

3e. Collaboration/Microsoft Telephony

Yes - some devices may have reached EOS and will need to be refreshed.

3f. Network monitoring

No

3g. When do you plan to have the new solution implemented? (Specify date)

In line with EOS dates

3h. Have you/do you intend to go to RFX for this?

Dependant on cost and in line with Trust SFI's.

3i. When do you plan to go to RFX for this?

In line with EOS dates

Do you have a Cisco estate for any of the below architecture, and what technology/equipment has been implemented? –

4a. Data centre –

Cisco UCS

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4b. Enterprise networking –  
Various

4c. Wi-Fi –  
WLC and AP's

4d. Security –  
TMC/FTD, VPN

4e. Collaboration –  
Various

4f. Network monitoring –  
DNAC

Cisco Support

5a. How are you currently supporting your Cisco estate?  
In-house with hardware/software support contract

5b. Which company sells/provides you with support?  
BT

5c. If you outsource support, for which aspects?  
Hardware and Software

5d. How do you keep your equipment/software up to date?  
Cisco DNA

Cisco Partner/Reseller

6a. Who is the supplier/reseller for Cisco hardware/software?  
Various. Dependant on quotes and / or tender responses

6b. Do you have a preferred supplier agreement for Cisco hardware/software?  
No

6c. When do these supplier agreements expire?  
N/A

6d. How long has the current supplier relationship existed?  
Various suppliers over various number of years

Cisco Enterprise Agreement (EA)

7a. Do you have a Cisco (EA)?  
Yes

7b. When is your (EA) contract expiry/renewal date?  
November 2026

7c. Who provides/resells your Cisco (EA)?  
ITGL

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Do you have an HP/Aruba estate for any of the below architectures, and what technology/equipment has been implemented?:-

N/A

- 8a. Data centre
- 8b. Enterprise networking
- 8c. Wi-Fi
- 8d. Security
- 8e. Collaboration
- 8f. Network monitoring

HP/Aruba Support

N/A

- 9a. How are you currently supporting your HP/Aruba estate?
- 9b. Which company sells/provides you with support?
- 9c. If you outsource support, for which aspects?
- 9d. How do you keep your equipment/software up to date?

HP/Aruba Partner/Reseller

N/A

- 10a. Who is the supplier/reseller for HP/Aruba hardware/software?
- 10b. Do you have a preferred supplier agreement for HP/Aruba hardware/software?
- 10c. When do these supplier agreements expire?
- 10d. How long has the current supplier relationship existed?

HP/Aruba Enterprise Agreement (EA)

N/A

- 11a. Do you have an HP/Aruba (EA)?
- 11b. When is your (EA) contract expiry/renewal date?
- 11c. Who provides/resells your HP/Aruba (EA)?

Telephony

12a. Do you have ISDN Lines? – Supplier, quantity (lines), contractual position

BT	14	Rolling contract
Daisy	2	Rolling contract

12b. Do you have PSTN Lines? – Supplier, quantity (lines), contractual position

BT	257	Rolling contract
Daisy	60	Rolling contract
Global 4	19	Rolling contract

12c. Do you have SIP Channels? - Supplier, quantity (channels), contractual position.

Yes

Cinos – 350 SIP Trunks, 5 Year contract, expires April 2025

12d. Have you started/completed projects to prepare for the PSTN switch-off?

Yes

12e. Which technology partner assisted in your PSTN switch-off readiness project?

This is still in process

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12f. Would you describe your organisation as entirely ready for the PSTN switch-off?

Yes

12g. PBX (phone system) Make & Model (e.g. Avaya, Cisco, Mitel), contractual position

Cisco Various components – BT support contract in place until 2025

12h. Who maintains your PBX (phone system)

In-house, BT and Cinos

12i. How long has the relationship with the maintainer been in place?

Cinos – 4 years, BT – 3 years

12j. Are you considering or interested in Microsoft Telephony (e.g. Calling Plans, Direct Routing, Operator connect)?

Possibly part of Trust-wide telephony review but that project has not started yet.

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<https://eput.nhs.uk>