

Freedom of Information Request

Reference Number: [EPUT.FOI.24.3542](#)

Date Received: 23 May 2024

Information Requested:

Interpretation and Translation Services					
Question	Notes	Response:			
1. What was your overall 23/24 spend for interpretation and translation services?	Apr'23 – Mar'24 <i>Spend to include all service formats across all contracts held</i>	Reported spend is £122,626			
2. What was your overall 22/23 spend for interpretation and translation services?	Apr'22 – Mar'23 <i>Spend to include all service formats across all contracts held</i>	Reported spend is £88,809			
3. What was your overall 21/22 spend for interpretation and translation services?	Apr'21 – Mar'22 <i>Spend to include all service formats across all contracts held</i>	Reported spend is £109,642			
Please confirm the following details for your provider(s) of interpretation services for each year:		Response: <i>Please add additional columns if required</i>			
		Provider 1	Provider 2	Provider 3	Provider 4
4. Provider name	<i>e.g. inhouse / provider name)</i>	Language			

		Empire since August 2019			
5. Scope of contract and value of spend where in scope in Apr'23-Mar'24 year a) Pre-booked face-to-face b) Pre-booked video c) Pre-booked telephone d) On-demand video e) On-demand telephone f) British Sign Language g) Interpreters on wheels	a) <i>Yes/No, If yes £x</i> b) <i>Yes/No, If yes £x</i> c) <i>Yes/No, If yes £x</i> d) <i>Yes/No, If yes £x</i> e) <i>Yes/No, If yes £x</i> f) <i>Yes/No, If yes £x</i> g) <i>Yes/No, If yes £x</i>	The Trust is unable to provide all of the information requested as this would exceed the time and cost limits, as set out in the Act. The Trust is therefore applying Section 12 of the Act (where cost of compliance exceeds appropriate limit.			
6. Value of spend against each in-scope service Apr'22-Mar'23 year		The Trust is unable to provide all of the information requested as this would exceed the time and cost limits, as set out in the Act. The Trust is therefore applying Section 12 of the Act (where cost of compliance exceeds appropriate limit.			
7. Value of spend against each in-scope service Apr'21-Mar'22 year		The Trust is unable to provide all of the information requested as this would exceed the time and cost limits, as set out in the Act. The Trust is therefore applying Section 12 of the Act (where cost of compliance exceeds appropriate limit.			
8. Current contract start date	<i>DD/MM/YYYY</i>	01/08/2019			
9. Current contract end date	<i>DD/MM/YYYY</i>	31/10/2024			
10. Any extension options available under the	<i>e.g. 2 x 12 months</i>	No			

existing contract					
11. How was this contract awarded?	<i>e.g. Tender / direct award</i>	Mini Competition			
12. Which procurement framework was used to award this contract?	<i>e.g. NHS SBS / ESPO / No framework used</i>	LPP Dynamic Purchasing System for the provision of Language Services – LPP/2015/018			
13. Have service credits been applied in the last 12 months? If yes, what performance failure was this linked to?	<i>e.g. Yes - non-fulfilment of BSL</i>	No			
14. Is there is an exclusivity clause, which would prevent you from piloting additional or complementary interpreting services during the duration of your current contract?	Yes/No	No			
15. From which budget within your organisation are interpreting services funded?	<i>Budget/Department name</i>	Budgets are devolved into delegated budgets.			
16. Which staff member/job role is	<i>e.g. Equality, Diversity & Inclusion Lead</i>	In an effort to ensure that the Trust does not receive unsolicited communications			

responsible for signing off that budget?		and/or any potential malicious malware, the Trust does not routinely publish the names or contact details of staff other than those publicly available through our Trust website.
17. Which staff member/job role manages the interpretation services contract(s)?	<i>e.g. Equality, Diversity & Inclusion Lead</i>	Any staff details disclosed will be at senior level only and should not be used for the purpose of unsolicited communications or marketing purposes (in accordance with The Privacy and Electronic Communication Regulations, PECR) as well as ICO (Information Commissioner’s Office) guidance. 21. Could you please

Section 12 (Exemption where cost of compliance exceeds appropriate limit):

- (1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.
- (2) Subsection (1) does not exempt the public authority from its obligation to comply with paragraph (a) of section 1(1) unless the estimated cost of complying with that paragraph alone would exceed the appropriate limit.
- (3) In subsections (1) and (2) “the appropriate limit” means such amount as may be prescribed, and different amounts may be prescribed in relation to different cases.
- (4) The Secretary of State may by regulations provide that, in such circumstances as may be prescribed, where two or more requests for information are made to a public authority—
 - (a) by one person, or
 - (b) by different persons who appear to the public authority to be acting in concert or in pursuance of a campaign, the estimated cost of complying with any of the requests is to be taken to be the estimated total cost of complying with all of them.

- (5) The Secretary of State may by regulations make provision for the purposes of this section as to the costs to be estimated and as to the manner in which they are to be estimated

Publication Scheme:

As part of the Freedom of Information Act all public organisations are required to proactively publish certain classes of information on a Publication Scheme. A publication scheme is a guide to the information that is held by the organisation. EPUT's Publication Scheme is located on its Website at the following link <https://eput.nhs.uk>