

Freedom of Information Request

Reference Number: [EPUT.FOI.23.3189](#)
Date Received: [16th of October 2023](#)

Information Requested:

Please provide additional details of clinical service incidents caused by estates and infrastructure failures which resulted in clinical services being delayed, cancelled or otherwise interfered with owing to problems or failures related to the estates and infrastructure failure, as measured in the ERIC return, in the 2022/23 financial year. This information could be collected from incident reporting systems.

Include:

1. Where estates and facilities staff availability is a cause e.g. porters;
[None reported](#)
2. External incidents which estates and infrastructures should have mitigated, e.g. utility power failures where the trust's backup power system failed to offset;
[None reported](#)
3. Equivalent failures by services contracted out to subsidiaries, PFI, LIFT and NHS Property Services Ltd;
[Water repair on NHSPS site where delays in works caused clinical disruptions but no lack of service.](#)

Both inpatient and outpatient service incidents;

Types of incidents:

4. Design of healthcare buildings;
[None reported](#)
5. Engineering of healthcare buildings i.e. medical gas system and lift failure;
[No loss of clinical services](#)
6. Fires, false alarms and evacuations (exclude where caused by equipment faults or malfunction and/or deliberate/malicious causes);
[No loss of clinical services](#)
7. Infection control relating to the built environment;
[No loss of clinical services](#)
8. Resilience of healthcare premises including flooding;
[No loss of clinical services](#)
9. Heating including overheating;
[No loss of clinical services](#)

10. Hospital food services;
No loss of clinical services
11. Cleaning and cleanliness in healthcare premises;
No loss of clinical services
12. Linen and laundry services;
No loss of clinical services
13. Pest control;
No loss of clinical services
14. Water and/or sewerage supply;
No loss of clinical services
15. Decontamination of surgical instruments;
No loss of clinical services
16. NHS car parking;
No loss of clinical services
17. Healthcare waste management;
No loss of clinical services
18. Bedside TVs, telephones and mobile phones;
No loss of clinical services
19. Physical security of the NHS estate;
No loss of clinical services
20. Porterage.
No loss of clinical services

For each incident, please provide:

1. A summary of the incident.
2. The number of patients affected.
3. The service affected.
4. How long the service was delayed/if it was cancelled.

Publication Scheme:

As part of the Freedom of Information Act all public organisations are required to proactively publish certain classes of information on a Publication Scheme. A publication scheme is a guide to the information that is held by the organisation. EPUT's Publication Scheme is located on its Website at the following link <https://eput.nhs.uk>



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