

## Freedom of Information Request

---

**Reference Number:** [EPUT.FOI.24.3563](#)

**Date Received:** 05 June 2024

---

### Information Requested:

Please provide a breakdown of the above for the years 2020, 2021, 2022, 2023 and Jan - May 2024.

#### 1) BSL/SSE

##### a) How many requests have been made to the Trust for BSL/SSE to English interpreters?

- [2020 – 113](#)
- [2021 – 241](#)
- [2022 – 223](#)
- [2023 – 137](#)
- [2024 – 104](#)

##### b) How many of these requests were confirmed/fulfilled?

- [2020 – 104](#)
- [2021 – 229](#)
- [2022 – 208](#)
- [2023 – 120](#)
- [2024 – 77](#)

##### c) How many were fulfilled by staff and how many by agency staff?

[EPUT have had a contract with Language Empire since August 2019 to provide interpreting services Trustwide.](#)

##### d) What were the main reasons for an interpreter being unavailable to attend any unfulfilled requests?

[No interpreters available.](#)

#### 2) Deaf Blind

##### a) How many requests have been made to the Trust for deaf blind interpreters?

- [2020 – 0](#)
- [2021 – 0](#)
- [2022 – 1](#)
- [2023 – 0](#)
- [2024 – 0](#)

##### b) How many of these requests were confirmed/fulfilled?

- [2020 – 0](#)
- [2021 – 0](#)
- [2022 – 1](#)
- [2023 – 0](#)
- [2024 - 0](#)

- c) How many were fulfilled by staff and how many by agency staff?  
EPUT have had a contract with Language Empire since August 2019 to provide interpreting services Trustwide.
- d) What were the main reasons for an interpreter being unavailable to attend any unfulfilled requests?  
N/A
- 3) Does the Trust employ any BSL/SSE/deaf blind interpreters within the Trust, on a full time staff basis?  
No
- 4) Does the Trust have a contract with a video relay service?  
EPUT have had a contract with Language Empire since August 2019 to provide interpreting services Trustwide which also included video relay service if required.
- 

**Publication Scheme:**

As part of the Freedom of Information Act all public organisations are required to proactively publish certain classes of information on a Publication Scheme. A publication scheme is a guide to the information that is held by the organisation. EPUT's Publication Scheme is located on its Website at the following link <https://eput.nhs.uk>