

Freedom of Information Request

Reference Number: [EPUT.FOI.23.2897](#)
Date Received: 28 March 2023

Information Requested:

If you could help me in providing the following information, it would be most appreciated:

1. Who within your Trust is responsible for the procurement of any BSL services? Do you have their email address?
richard.whiteside2@nhs.net
 2. Who within your Trust is responsible for your external communications, such as website and social media content? Do you have their email address?
epunft.marketing@nhs.net
 3. Are your external comms/content currently provided in BSL for the Deaf community?
[The Trust does not currently translate our public facing communications and content into BSL. However, the Trust uses subtitles in all of our external video and animation content and software on our external facing website to provide accessibility and language options.](#)
 - i) If yes, do you outsource these BSL translations to an agency? [n/a](#)
 - ii) If no, do you have any plans to provide your comms/content in BSL?
We continue to review public facing communications to meet accessibility standards wherever possible. [n/a](#)
 4. Who within your Trust is responsible for Staff training? Do you have their email address?
[The Trust believes that this information is publicly available on the website: <https://eput.nhs.uk/media/y2jiiq3s/eput-foi-22-2640.pdf> and therefore is applying a Section 21 exemption of the Act \(Information accessible to applicant by other means](#)
 5. Are you currently providing Deaf awareness training to your Staff?
[The Trust does not currently offer this training.](#)
 6. Does your Trust have an on-demand BSL VRI service in place for patients? [Yes](#)
 - i) If yes, who is the provider you are using?
[Language Empire](#)
 - ii) If no, who is the best contact in your Trust to speak to about implementing this so patients will have access to this service? [n/a](#)
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Applied Exemption:

Section 21: Information accessible to applicant by other means.

(1) Information which is reasonably accessible to the applicant otherwise than under section 1 is exempt information.

(2) For the purposes of subsection (1)—

(a) information may be reasonably accessible to the applicant even though it is accessible only on payment, and

(b) information is to be taken to be reasonably accessible to the applicant if it is information which the public authority or any other person is obliged by or under any enactment to communicate (otherwise than by making the information available for inspection) to members of the public on request, whether free of charge or on payment.

(3) For the purposes of subsection (1), information which is held by a public authority and does not fall within subsection (2)(b) is not to be regarded as reasonably accessible to the applicant merely because the information is available from the public authority itself on request, unless the information is made available in accordance with the authority's publication scheme and any payment required is specified in, or determined in accordance with, the scheme.

Publication Scheme:

As part of the Freedom of Information Act all public organisations are required to proactively publish certain classes of information on a Publication Scheme. A publication scheme is a guide to the information that is held by the organisation. EPUT's Publication Scheme is located on its Website at the following link <https://eput.nhs.uk>