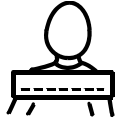
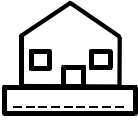


If you would like us to reply, please tell us:



• Your name

.....



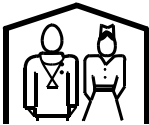
• Your address

.....



• Your telephone number

.....



• Who you saw

.....



• When your appointment was

Patient Advice and Liaison Service (PALS)

If you have any concerns or need advice about accessing NHS services, you can speak in confidence to the Patient Advice and Liaison Service (PALS) on [0800 085 7935](tel:08000857935) or you can email epunft.pals@nhs.net

This leaflet can be produced in large print, CD, Braille and other languages on request.



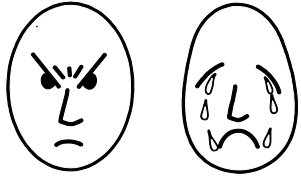
Essex Partnership University NHS Foundation Trust regards equality and diversity as integral to the way it works. Our staff will ensure that everyone is treated fairly and no one is discriminated against on the basis of their ethnicity, gender, disability, age, sexual orientation and religion or belief.

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Have you got something to tell us?



If you need help with this leaflet, please ask someone to go through it with you.



If you are unhappy with our services or staff, please talk to a member of staff.

If you do not want to talk to a member of staff, please contact the:

Patient Advice and Liaison Service (PALS)



Email:

pals@sept.nhs.uk

Write to:

Patient Advice and Liaison Service (PALS)

The Lodge

The Chase

Wickford

Essex SS11 7XX



Phone us:

0800 085 7935



Comments/Compliments/Complaints/ Suggestions

Produced by EPUT Complaints and PALS department

Have you got something to tell us?

